#### **LIQUOR ACT 2019**

#### NOTICE OF APPLICATION FOR GRANT OF MATERIAL ALTERATION TO A LIQUOR LICENCE

Alice Springs Casino Operations Pty Ltd gives notice that it has applied to the Director of Liquor Licensing for the grant of a material alteration to the liquor licence 80103004 for the premises Lasseters Hotel Casino, located at Barrett Drive, ALICE SPRINGS NT 0870.

#### 1. PROPOSED MATERIAL ALTERATION

The proposed material alteration involves the expansion of the licensed footprint and points of sale of the existing licensed premises. This includes the development of adjacent areas to accommodate residential apartments, hotel suites, and recreational facilities, alongside the addition of new outlets and points of sale, including a restaurant, rooftop terrace, convention centre expansion, bar, and nightclub, all within the existing licensed premises. The execution of these proposed alterations will proceed in five primary stages, each comprising multiple substages.

#### Objections to the application:

An objection may only be made on the following grounds:

- a) that issuing the licence or authority, varying the conditions, substituting other premises or making the material alteration would adversely affect:
  - i) the amenity of the neighbourhood of the licensed premises or proposed licensed premises; or
  - ii) the health, education, public safety or social conditions in the community of the licensed premises or proposed licensed premises;
- b) that the applicant is not a fit and proper person.

#### Only the following may make an objection:

- a) a person residing or working in the neighbourhood of the licensed premises or proposed licensed premises;
- b) the owner or occupier of land in the neighbourhood of the licensed premises or proposed licensed premises;
- c) a local council of the local government area where the licensed premises or proposed licensed premises are located;
- d) a Member of the Legislative Assembly;
- e) a police officer or employee of the Police Force, acting in that capacity;
- f) a member or employee of the Northern Territory Fire and Rescue Service, established under the Fire and Emergency Act 1996, acting in that capacity;
- g) an Agency or public authority that performs functions relating to public amenities, including health, education and public safety;
- h) a charity or a community-based organisation or body.

The objection must be lodged with the Director of Liquor Licensing (the Director) within 14 days of the publication of the notice and:

- a) be in writing or in a form approved by the Director that is suitable for someone unable to effectively communicate in writing; and
- b) be signed by or on behalf of the person or body making the objection; and

c) set out the grounds of the objection and the facts relied on to support those grounds.
Applicant's right to respond to objection:
Objections are to be lodged with the Director by email at <u>DirectorLiquorLicensing.DTH@nt.gov.au</u> .
The Director must provide the applicant with any objections lodged and notice of their right to respond to the objection.
The Liquor Act 2019 requires a notice to be published of the application along with a detailed description of the business proposed to be conducted, how to obtain a copy of the Community Impact Assessment and how to lodge an objection to the liquor licence. Further information can be obtained via telephone to Licensing NT (08) 8951 5195 or via email <a href="mailto:DirectorLiquorLicensing.DTH@nt.gov.au">DirectorLiquorLicensing.DTH@nt.gov.au</a> .
Dated 11 January 2025



### LIQUOR LICENCE

Liquor Act 2019 (NT)

LIQUOR LICENCE NUMBER:	80103004		
LICENSEE:	Alice Springs Casino Operations Pty Ltd		
NOMINEE/S:	Craig William Jervis		
PREMISES:	Lasseters Hotel Casino		
	Barrett Drive		
	ALICE SPRINGS NT 0870		

#### **CASINO AUTHORITY**

Subject to the conditions below, the licensee is authorised to sell liquor to patrons in a casino for consumption on or in the licensed premises.

#### PUBLIC BAR AUTHORITY

Subject to the conditions below, the licensee is authorised to sell liquor to patrons for consumption on or in the licensed premises.

#### ADULT ENTERTAINMENT R-RATED AUTHORITY

Subject to the conditions below, the licensee is authorised to also provide strip shows, R-rated entertainment and full nudity on or in the licensed premises.

#### **LODGING AUTHORITY**

Subject to the conditions below, the licensee is authorised to sell liquor to guests staying at the licensee's accommodations for consumption on or off the licensed premises.

#### **BYO AUTHORITY**

Subject to the conditions below, the licensee is authorised to serve liquor brought by a patron for consumption with food provided by the licensee on or in the licensed premises.

#### **CATERING AUTHORITY**

Subject to the conditions below, the licensee is authorised to sell, supply or serve liquor to patrons for consumption, in conjunction with food being catered by the licensee, on or in the premises with the consent of the owner or occupier of the premises.



#### **CONDITIONS**

This liquor licence is subject to the conditions on licences and authorities in Part 4 of the *Liquor Act 2019*; and the standard operating conditions on authorities and other conditions set out for each of the above authorities in Part 4 of the *Liquor Regulations 2019*. It is also subject to the special conditions listed below.

Licensees must comply with the *Liquor Act* and *Liquor Regulations* at all times, and the onus is on the licensee to read and understand the Act and Regulations.

Note: The above conditions notwithstanding, a licensee must AT ALL TIMES comply with the provisions of the *Liquor Act* and *Liquor Regulations*, both of which are available through the following link:

https://legislation.nt.gov.au/en/LegislationPortal/Acts/By-Title.

If you are unclear as to your obligations as a licensee, please refer to contact Licensing NT for assistance and clarification.

#### **SPECIAL CONDITIONS**

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#### **CONVENTION CENTRE AND DESIGNATED LAWN AREA**

Trading Hours for Convention Centre and Designated Lawn area shall be between:

06:00 and 03:00 the following day Sunday to Thursday each week

06:00 and 04:00 the following day Friday and Saturday of each week.

The Licensee will at all times ensure that the locality is not disturbed by noise from the premises.

Alcohol, other than light beer, may be sold prior to 11.30am for consumption on the premises to participants and their invited guests at pre-booked organised Convention Centre functions.

#### TALI RESTAURANT

The Tali Restaurant shall at all times have the appearance of and be conducted predominantly as a restaurant and not in the style of a tavern.

- (i) Consumption of liquor without a meal shall not be advertised or promoted.
- (ii) The word "Bar" shall not be used in any advertising or signage.

Trading Hours for the Tali Restaurant shall be between:

10:00 and 01:00 the following day seven (7) days a week



#### **TEMPO**

The dress standard is to be high and appropriate to an 'upmarket' lounge. Food in the form of canapés, platters and desserts is to be available on request.

Trading hours for the Tempo Bar shall be between:-

10:00 and 03:00 the following day Sunday to Thursday each week

10:00 and 04:00 the following day Friday and Saturday of each week.

#### THE DIAMOND LOUNGE

Trading Hours for The Diamond Lounge shall be between:

10:00 and 05:00 the following day Sunday to Thursday each week

10:00 and 06:00 the following day Friday and Saturday of each week.

#### **THE JUICY RUMP**

Trading Hours for The Juicy Rump shall be between:

10:00 and 05:00 the following day Sunday to Thursday each week

10:00 and 06:00 the following day Friday and Saturday of each week.

#### **DECKING AND BEER GARDEN**

Trading Hours for the Decking and Beer Garden shall be between:

10:00 and 03:00 the following day Sunday to Thursday each week

10:00 and 04:00 the following day Friday and Saturday of each week.

Amplified music is permitted in the area at any time, provided that music does not cause undue annoyance to residents.

Live entertainment in the nature of Sunset Jazz is permitted in the area on a Sunday evening.

A portable bar on the Decking area is permitted for use for various functions between the hours of 12:00 and 01:00 (the following day) provided that the Licensee shall have given prior written notice of the proposed use of the portable bar to the office of the Director of Liquor Licensing before the holding of the function or event, and provided that no person on behalf of the Director of Liquor Licensing shall have notified the Licensee that the use of portable bars is not permitted.



Licence num	<b>ber:</b> 801	103004
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	RESORT POOL BAR
	Use of the Resort Pool Bar is restricted to fitness centre members, in-house bona fide lodgers of the premises and invited guests of the lodger, (in the presence of the lodger), and for private functions for consumption at the bar or the pool area.
	Trading Hours for the Resort Pool Bar shall be between:
	10:00 and 22:00 seven (7) days a week.
	LASSETERS CASBAH
	Trading Hours for Lasseters Casbah shall be between:
	10:00 and 03:00 the following day Sunday to Thursday each week
	10:00 and 04:00 the following day Friday and Saturday of each week.
	GOAT & BUCKET
	Trading Hours for Goat & Bucket shall be between:
	10:00 and 03:00 the following day Sunday to Thursday each week
	10:00 and 04:00 the following day Friday and Saturday of each week.
Takeaway Hours	Liquor for consumption away from the premises may be sold only to bona fide lodgers and only during the following hours:
	(i) Monday to Friday inclusive between the hours of 14:00 and 21:00; (ii) Saturday and Public Holidays between the hours of 10:00 and 21:00;
	(ill) Sunday between the hours of 12:00 and 21:00; and
	(iv) No trading on Good Friday or Christmas Day.
On Premises Consumption	Subject only to the exceptions referred to below relating to bona fide lodgers, no liquor other than light beer may be sold or supplied prior to 11:30 hours Monday to Friday inclusive (other than Public Holidays) for consumption on or within any part of the licensed premises. For the purposes of this condition "light beer" is defined as any brewed beverage containing NOT more than 3.00% by volume of ethyl alcohol, the onus of proof of which shall lie with the Licensee in any proceedings in relation to an alleged breach of this condition.
Licensed Area	Any part of the licensed premises separately or individually described or identified herein in relation to trading hours or trading conditions shall be deemed to be separate and individual premises for all purposes of and relating to the enforcement of the Licensee's obligations in relation to the licensed premises of the Licensee.

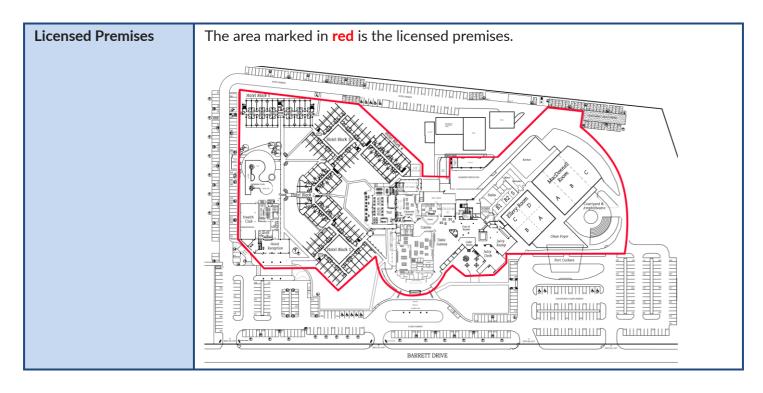


Licence number: 80103004

Liquor Licence Tied To Casino Licence	The conditions of this licence remain valid only as long as the Licensee is operating on premises also licensed under the Gaming Act. If the Casino Licence is revoked, the conditions of the liquor licence will be immediately reviewed.
Catering Condition	The 'licensed premises' means the area delineated as such on the plan initialed, dated and kept by the Director of Liquor Licensing at its office in Darwin or Alice Springs. Also on any day at the following locations:  Alice Springs Telegraph Station;  Outback Quarry;  Desert Park;  Ooraminna Homestead;  Blatherskite Park;  Finke Desert Race Start/Finish Line;  Simpsons Gap and Rocky Hill Grape Farm (nor otherwise already licensed); and  The carpark and front lawn area of Lasseters for the following annual events;  Finke Desert Race Welcome Night  Red Centre NATS – Scrutineering, Welcome Concert, Family Fun Night, Motorkhana and Father's Day  Masters' Games – midweek concert and events  New Year's Eve  of which the Director of Liquor Licensing shall have had seven (7) days written notice from the licensee, together with the written consent of the owner of that place, that the licensee will be providing a catering service to a private corporate function or other event at that place on that day, and in respect of which the Director of Liquor Licensing in their absolute discretion shall not have notified the licensee that such place is not acceptable to the Director of Liquor Licensing for that purpose.
Bona Fide Lodgers	At any time, liquor may be supplied or sold for consumption on premises to bona fide lodgers of the premises or invited guests of the lodger, (in the presence of the lodger) via the mini bar service located in the guest rooms. All purchases must be charged to the lodger's room account.
Outlaw Motorcycle Gangs	The licensee or an employee of the licensee must exclude or remove from the premises anyone who is wearing the colours, insignia or emblems of an outlaw motorcycle gang (aka bikie gang), or ask police to remove them if they feel unsafe doing so themselves.



Licence number: 80103004



NOTE: Declarations pursuant to s298 of the Liquor Act 2019 follow.



Mark Wood
Delegate of the Director of Liquor Licensing
10 May 2022

Fnd of Licence	



Licence number: 80103004

<b>Declaration Pursuant to</b>
s298(1)(a) of the Liquor
Act 2019

The areas of the licensed premises prohibited to children are:

BETWEEN THE HOURS OF 22:01 AND 09:59 THE FOLLOWING DAY

- THE JUICY RUMP
- DECKING AND BEER GARDEN

#### AT ALL TIMES:

- THE GOAT & BUCKET
- TEMPO
- LASSETERS CASBAH
- THE DIAMOND LOUNGE (INCLUDING THE GAMING FLOOR AND STADIUM 93)

#### Declaration Pursuant to s298(1)(b) of the Liquor Act 2019

The areas of the licensed premises prohibited to any child not accompanied by an adult who is the child's parent, step-parent, spouse or guardian are:

BETWEEN THE HOURS OF 10:00 AND 22:00

- THE JUICY RUMP
- DECKING AND BEER GARDEN

#### AT ALL TIMES

- TALI
- CONVENTION CENTRE AND LAWN AREA

Jan

Mark Wood

Delegate of the Director of Liquor Licensing 10 May 2022

## Public interest and community impact assessment summary

## Approved form under sections 49 to 52 of the *Liquor Act* 2019

#### Before you fill in the form

This form has been approved by the Director of Liquor Licensing under section 317 of the Act.

Type your answers or use clear, printed writing. We may make this information available to the public, so you should not include people's sensitive or personal information in the form.

Attach extra pages if your answer/s don't fit into the space provided.

If you need help with this form, call Licensing NT on 08 8999 1800 or email LiquorLicensing.DITT@nt.gov.au.

Fields marked with asterisk (*) are mandatory.					
Information about your application					
Applicant name*	Alice Springs Casino Operations Pty Ltd				
Brief description of the application, including the proposed nature of the business and authorities sought*	The application is for a Material Alteration which comprises the following existing and proposed uses including for Bar-Public, Dwelling-Multiple, Place of Assembly (Convention Centre), Food Premises-Restaurant, Hotel/Motel, Leisure and Recreation and Nightclub Entertainment Venue. For additional detail, please refer to the document named "Licensee Submission MA Lasseters 2024" which was lodged with the application.  The nature of the venue will not change and the authorities will remain the same.				
Address of premises*	112 Barrett Drive, Alice Springs NT 0870				
Information about how your liquor application might affect the community, and who you have consulted about your application					
Tell us about the impact you think your proposed liquor licence or licence-related authorisation will have on the local community*	It is not expected that the proposed application will adversely impact the community as the venue is refurbishing some areas of the existing casino and adding to the current facilities. The application is in relation to the Liquor Licence only and does not include matters related to gaming services.  For further information, please refer to the CIA for the Community and Organisational consultation responses.				



Have you consulted peo	pple who live or work in the neighbourhood?*	Yes
If yes, explain who you consulted (eg. local residents and businesses, clinics, etc.), how (eg. in person, by phone or email) and what their feedback was	Everyone that lives or works within 10km of the venue were contacted a application. 8,000 flyers were letterbox dropped within 10km of the venue community to provide their feedback via a QR code that linked directly monkey" questionnaire. In addition to this, 15 organisations were contacted and were provided with the opportunity to complete a survey.  The majority of the feedback was positive and supported the application negative comments being received. The majority of the negative comments relation to gambling which is not a subject of this application.  For a further breakdown of responses and the questionnaire details, pleating the comments of the comments	ue to allow the to a "survey cted by phone with some nts were in
Have you consulted the	local council?*	Yes
If yes, explain who you consulted, how and what their feedback was	The licensee lodged the required applications with Council to obtathe relevant building works.  An approval and decision notice was issued.	in approval fo
Have you consulted the events office?*	local police officer in charge (OIC) and/or the NT Police major	Yes
If yes, explain who you consulted, how and what their feedback was	The Police were contacted as part of the organisational consults and the was positive and supported the application. The full detail of their respo in the CIA.	



#### Have you consulted people who use, or travel to or from, places of worship in the area?\* Yes Two of the local churches were contacted as part of the organisational consults. If yes, give the name One of them chose to not participate and this is recorded in the CIA. of the place/s of worship and explain The other provided their email address and were sent the survey however after how you consulted three follow up contacts, a response was still not provided. people who access it and what their Refer to CIA for further detail. feedback was Have you consulted people who use, or travel to or from, hospitals in the area?\* Yes The hospital was contacted as part of the organisational consults however unfortunately, we were unavailable to get through to them in order to ask for their feedback. If yes, give the name We attempted to contact them twice but details were not provided to allow for follow of the hospital and up. how you consulted people who access it and what their feedback was Have you consulted people who use, or travel to or from, schools in the area?\* Yes The two closest schools/childcares were contacted as part of the organisational consults. If yes, give the name One of the childcare centres did not wish to participate with the other confirming of the school and how their email address however after three follow up contacts, we have still not you consulted people received their completed survey. who access it and what their feedback was



disturbance or inconve	ner stakeholders about the risk of undue offence, annoyance, nience to people who live or work in the vicinity of the proposed ho are using or travelling to or from a place of public worship, a	Yes
If yes, explain who you have consulted and how	As stated above, all residents and businesses within 10km of the venue we with a QR code linked to a survey which allowed them to provide their fed. As well as that, a number of organisations were contacted via phone to consimilar survey which included two educational institutes (school/childcar police, a number of aboriginal and community help facilities and churched in total a number of 15 organisations were identified for consultation and chose to participate and provide a response.	edback. emplete a e), hospital, es.
If no, explain why you decided not to consult with them		
Were any issues or con	ncerns raised during the consultation?*	Yes
	The majority of the concerns raised were in relation to gambling activities part of the Material Alteration application which only relates to liquor facil services.	
If yes, describe what they were and whether or not they were resolved  The remaining concerns were varied and related to matters such as noise emanating from the venue, concerns about indigenous persovenue, and crime in the local community.		ding the
	The Material Alterations are not expected to have any adverse impacts on the community in any of the areas of concern that were raised. In fact, it is the intention o the licensee that the alterations will enhance the offerings available to the community and provide a more desirable destination for the community and visitors to the area.	
Were all issues and corresolved?*	ncerns raised by the people and/or organisations you consulted	Yes



If no, what measures will be / have been implemented or maintained to address the potential for undue offence, annoyance, disturbance, or inconvenience to people who live or work in the vicinity of the proposed licensed premises or who are using, or travelling to or from, a place of public worship, a hospital or a school?			
Is there any other infor application?	mation that you think the Commission should know about your	Yes	
If yes, please share it here	We believe all matters have been addressed in the supporting documents with the application including the CIA, PIC and PIC Summary.	s provided	
Privacy declaration			
I have read the privacy statement at the end of this form and declare that I have made reasonable efforts to make all third parties aware of the information in the privacy statement.			
Signature of applicant	C. Salar	07/11/2024	



#### **Privacy statement**

#### For the applicant

You have been asked to provide personal information as part of this application. You do not have to provide us with your personal information but if you choose not to, we might not be able to accept or process your application, or your application may be refused. As part of this application, you are also providing personal information about other persons ('third parties').

Please ensure that you let all third parties know that you are providing their information as part of your application, and ensure they are aware of the information set out below.

#### For the applicant and third parties

We collect and use your personal information to process and manage this application (and, if approved, any subsequent licence/registration) under the *Liquor Act 2019*<sup>1</sup>. Third party information is required by law to enable consideration of the applicant's suitability to hold a licence / registration. If the applicant does not provide this information, it may affect their ability to obtain and maintain a licence / registration.

We may share your information with the Liquor Commission, NT Police, Fire and Emergency Services, local council, the Department of Health and/or other authorities or people, but only if we are required or authorised by law to do so. We will also not use your personal information unless that use is required or authorised by law. You have a right to access the information we hold about you. To learn more about this, or if you would like to access or correct the information we hold about you or make a privacy complaint about us, go to the Department of Industry, Tourism and Trade website<sup>2</sup>.

To specifically discuss how your information is used and shared by Licensing NT, you can call us on 08 8999 1800 or email us at LiquorLicensing.DITT@nt.gov.au.



<sup>&</sup>lt;sup>1</sup> https://legislation.nt.gov.au/en/Legislation/LIQUOR-ACT-2019

<sup>&</sup>lt;sup>2</sup> https://industry.nt.gov.au/publications/corporate/privacy-policy



## Lasseters Hotel Casino – Public Interest Criteria

November 2024

**VERSION 1.0** 

#### **TABLE OF CONTENTS**

1	Overview	4	
1.1	Applicant Details	4	
1.2	Premise Location	5	
2	Public Interest Criteria	6	
2.1	Harm or ill-health	6	
2.2	Liquor consumption on the licensed premises		
2.3	3 Public order and safety		
2.4	Safety, health and welfare		
2.5	Cultural, recreational, employment or tourism		
2.6	Impact on the community		
2.7	Business conducted at licensed premises	11	
2.8	Affected geographic area	12	
2.9	Complying with provisions of the Act	12	
2.10	Suitable training	12	
2.11	Credit in the sale of liquor	13	
2.12	Irresponsible and inappropriate drinking	13	
2.13	Necessary or desirable limits	14	
	2.13.1 Types of Liquor sold	14	
	2.13.2 Manner in Sale of liquor	14	
	2.13.3 Containers liquor may be sold in	14	
2.14	Days and times liquor may be sold	14	
2.15	Number of persons on Premises	14	
2.16	Nautre of entertainment	15	
2.17	Promotional activities including liquor	15	
2.18	Anti-social behaviour	15	

#### **TABLE OF FIGURES**

Figure 3.1 – Applicant and Premise Information	4
Figure 3.2 – Venue Location	. 5

#### 1 **OVERVIEW**

DNS Specialist Services (DNS SS) have been engaged by Alice Springs Casino Operations Pty Ltd (the applicant) to prepare a Community Impact Analysis (CIA) report and a Public Interest Criteria (PIC) document to accompany an application for a Material Alteration for the venue currently trading as Lasseters Hotel Casino.

Lasseters Hotel Casino currently have strong policies and procedures in place to mitigate any potential negative impacts on the local community. The venue has operated these policies and procedures for many years, which will continue, should the application be favourably considered.

This PIC document should be read in conjunction with the CIA report, as it further outlines the operation of the proposed venue and the potential impacts on the local community.

#### 1.1 APPLICANT DETAILS

Figure 3.1 – Applicant and Premise Information		
Applicant	Alice Springs Casino Operations Pty Ltd	
Trading Name	Lasseters Hotel Casino	
Premises Location	112 Barrett Drive, Desert Springs NT	
Liquor Licence Number	80103004	
Current Authorities	Casino, Public Bar, Adult Entertainment R-Rated, Lodging, BYO, Catering	
Source: Applicant		

#### 1.2 PREMISE LOCATION

The imagery below depicts the site location in relation to the immediate area and surrounds.



#### 2 PUBLIC INTEREST CRITERIA

#### 2.1 HARM OR ILL-HEALTH

Section 49 (2)(a) - minimising the harm or ill-health caused to people, or a group of people, by the consumption of liquor.

It is the intention of the applicant to continue to provide a safe, enjoyable, and responsibly managed venue for its staff members, patrons, and the local community.

The applicant has significant experience in the management of casinos and licensed venues and will continue to ensure alcohol supplied at Lasseters Hotel Casino remains in line with the Code of Practice for the Responsible Promotion of Alcohol, as issued by the Director General of Licensing.

The venue currently has a comprehensive harm minimisation plan implemented, which will remain in place, to help prevent and mitigate any potential harm or ill health associated with the consumption of liquor.

This plan will address (but not be limited to) issues such as:

- ... Assessing patron's levels of intoxication,
- ... Managing the manner in which liquor is served (standard measures and drinking vessels),
- ... Ensuring liquor is always supplied in a responsible manner that avoids rapid or excessive consumption,
- ... Preventing unlawful supply to intoxicated or disorderly persons and or minors, etc.

#### 2.2 LIQUOR CONSUMPTION ON THE LICENSED PREMISES

Section 49 (2)(b) - ensuring liquor is sold, supplied, served and consumed on or in licensed premises in a responsible manner.

In alignment with the Responsible Service of Alcohol policy that is currently implemented at the casino, all staff involved in the sale of liquor at Lasseters Hotel Casino are trained in the Responsible Service of Alcohol (RSA) within 30 days of commencement of employment. An RSA register of staff training is kept and maintained on the premises at all times.

Additional strategies that are implemented to ensure liquor is sold and consumed on the licensed premises in a responsible manner are outlined below.

- ... Management and staff will constantly reinforce and practice responsible service of alcohol principles in all facets of liquor supply.
- ... Staff will be vigilant and monitor patron behaviour at all times.
- ... Complimentary drinking water will be served on request and will be readily available at all times.
- ... A range of non-alcoholic and light or low strength alcoholic drinks will also be available.

- ... A food menu selection will always be available when liquor is being sold.
- ... All alcohol will be served based on standard drink measures, this will enable patrons and staff to monitor alcohol consumption. Half measures/nips will also be available on request.
- ... Staff members and crowd controllers are fully supported to enforce RSA policies and procedures and management will not override any decision to refuse service to any patron unless upon further investigation there are mitigating factors or reasonable grounds, for doing so.
- ... Staff will always communicate in a respectful and non-confrontational manner when interacting with patrons.
- ... If the unacceptable behaviour does not cease, the manager on duty should call the police to assist with the situation.
- ... An RSA Incident Register will be maintained. All incidents involving the refusal of service, customer behaviour and evictions will be recorded in the Incident Register and signed off by management.
- ... All RSA practices will be mandatory, to be complied with whether the venue is open for general trade to visitors and guests or being utilised for a function.

#### 2.3 PUBLIC ORDER AND SAFETY

Section 49 (2)(c) - safeguarding public order and safety, particularly when large numbers of people would be attracted to licensed premises or an area adjacent to those premises.

The applicant is focused on maintaining a venue which provides exceptional quality food and beverages, good entertainment, attractive and comfortable surroundings, and consistent, high-quality service, to be enjoyed by a loyal base of repeat customers and visitors. The refurbishments of the venue are being undertaken to not only enhance the offerings provided to patrons but to also ensure that all of the services provided (including those not necessarily associated with the sale of liquor) meet current safety and compliance requirements.

The venue covers a large land area and provides many different facilities, including accommodation, multiple restaurants, bars, convention centre, day spa, gym etc. The applicant/licensee will take all measures necessary to ensure that noise from the premises does not cause undue disturbance or discomfort to visitors/patrons of the casino, as well as to any of the nearby residents and businesses.

Furthermore, to ensure public order and safety is not jeopardised, the below strategies, which are currently implemented at the venue, will continue to be complied with:

... The licensee will ensure a licensed crowd controller company is employed as and when required, to assist in monitoring patron behaviour in and around the premises and ensuring RSA practices are being followed.

- ... Security staff will also be utilised to assist in managing patrons as they are leaving the venue to assist in minimising any potential issues that can occur at time of patron dispersal.
- ... All security personnel are registered and comply with the records register at all times.
- ... The Licensee will regularly review its operations to determine whether additional security staff are required for functions, or special occasions to assist in maintaining compliance, managing any potential impacts on the amenity of the immediate area and complying with legislative and licence conditions.
- ... All security staff will be required to comply with the provisions of the *Private Security Act 1995* and will attain RSA certification.
- ... All Crowd Controllers will be dressed in such a manner as to be able to readily identify them from patrons and staff.
- ... The casino have a CCTV security system that monitor all points of entry and exit and the main areas of the premises, and the system will comply with all legislative requirements/conditions endorsed on the liquor licence.

#### 2.4 SAFETY, HEALTH AND WELFARE

Section 49 (2)(d) - protecting the safety, health and welfare of people who use licensed premises.

Management at the casino are committed to ensuring that the operation of the venue does not adversely impact the health and well-being of the local community, and they manage the supply and consumption of alcohol in line with the guidelines of the *Liquor Act 2019*.

The venue staff provide assistance in organising public transport options for patrons where required.

Furthermore, the venue has strong procedures in place, to protect the community members which includes the below.

#### Dealing with minors on the premise

- ... All venue staff will be trained to monitor the behaviour of any exempt minors on the licensed premises, at all times.
- ... Liquor will not be served to minors.
- ... Any minor that attempts to purchase liquor at the venue will be refused service and asked to leave the premises.
- ... If a minor shows identification that has been tampered with, or, it is believed it is being used by the wrong person, the identification will be confiscated and forwarded to the appropriate regulators, together with details of the incident.
- ... Staff will monitor the premises to ensure that individuals over the age of 18 years are not supplying liquor to minors. Persons found to be purchasing liquor for minors will be removed from the premises.

#### Dealing with drunk, violent, quarrelsome, and disorderly patrons on the premises

- ... The licensee will take all reasonable steps to control the behaviour of patrons, whilst in and around the premise.
- ... Staff of Lasseters Hotel Casino will be proactive in monitoring patron behaviour at all times. Staff will be trained in identifying signs of intoxicated, disorderly and quarrelsome patrons.
- ... Any member of staff will have the right to refuse the service of alcohol to any person who displays signs of the aforementioned behaviours. Service may also be refused to any person who creates discomfort or problems for other patrons.
- ... Staff will always communicate in a respectful and non-confrontational manner when interacting with patrons.
- ... If staff of the venue believe that a patron is showing signs of being disorderly or quarrelsome, then the patron will be refused any further service of alcohol and if permitted to remain on the premises will be offered water. If the patron continues to act in a disorderly manner or fails to comply with requests from staff, then the patron will be asked to leave the premises. If necessary, security or staff will escort the patron from the venue.
- ... If required a taxi will be called to assist in removing the patron away from the venue.
- ... Any incidents involving intoxicated, violent, quarrelsome, and disorderly patrons will be reported to management.
- ... Should the situation not be able to be satisfactorily resolved it may be necessary to seek the assistance of the Police, but this serious option would be carefully considered before actioning.

#### 2.5 CULTURAL, RECREATIONAL, EMPLOYMENT OR TOURISM

Section 49 (2)(e) - increasing cultural, recreational, employment or tourism benefits for the local community area.

Section 49 (3)(e) - the effect on culture, recreation, employment and tourism

Upon approval of the application, the area will see direct employment benefits arising from the required works that will be undertaken at the venue, requiring approximately 250 workers. In addition to this, there will be approximately 100 additional staff permanently employed at the premises, to assist in providing and maintaining the enhanced services and facilities. The applicant is also committed to enhancing the hospitality culture, and recreational and tourism benefits for the local area and the improvements to the venue will not only create additional employment opportunities, but will result in a better space being provided for locals and visitors to enjoy.

While there may be no direct benefit to the local culture of the Alice Springs area, it is not anticipated there will be negative impacts on the culture of the area. During the Organisational Consultation process, six (6) indigenous support organisations located in close proximity to the

subject venue were contacted and offered the opportunity to provide comments about the proposed alterations, regrettably no responses were received from any of the organisations.

Lasseters Hotel Casino has long been a supporter of the vibrant Alice Springs hospitality culture by providing offerings such as live entertainment, good F&B, room for community events and alternate leisure options. The changes at the venue will continue to see the licensee be a strong supporter of the local hospitality and tourism culture and a revamped venue will only serve to improve the offerings that will be available.

Furthermore, improvements to the venue including upgrades to facilities and amenities are intended to increase the attractiveness of the venue, leading to increased tourism traffic and resulting visitor spending in the local area. Additionally, these improvements can lead to positive reviews and word-of-mouth promotion, further boosting tourism benefits and encouraging visitors to return to the premise and or the local area, as well as visiting other businesses. Increased tourism can provide recreational and employment benefits in the local community such as job creation and increased revenue for other businesses as well as increased demand for new services and products, allowing for a more vibrant business environment potentially providing a wider range of offerings for leisure activities in the area. These benefits are further detailed in the CIA.

The venue and applications present no risk to the local culture, recreation, employment or tourism offerings. Lasseters Hotel Casino are committed to being an employer of choice in the area, as well as providing a space that allows tourists to immerse themselves in the local hospitality culture in amongst locals enjoying leisure time in the city.

#### 2.6 IMPACT ON THE COMMUNITY

Section 49 (3)(d) - the people or community who would be affected.

It is not anticipated that the Material Alteration, including the new areas and the refurbishment of the existing areas, will change the operating practices at the premises and as such there will be no adverse impact on the amenity of the local community. As previously stated, the premises is a casino located within Alice Springs and the venue is a well-known hospitality venue.

The licensee, management, and staff will endeavour to ensure that patrons of the venue do not have an adverse impact on the amenity of the resort, local neighbourhood, or the community at large, by managing the behaviour of patrons when on site and at the time of dispersal.

The licensee has strong RSA and Harm Minimisation strategies in place and continuing to maintain management and compliance with these will mitigate the potential for any adverse impacts on the local community.

Furthermore, the applicant will reassess their current measures to ensure noise is adequately controlled and not excessive or unreasonable. This includes:

- ... The licensee will take all reasonable steps to provide a safe environment in and around the premises, by employing good RSA practices and thus mitigating the potential for an adverse impact on the local neighbourhood.
- ... The Licensee will take all reasonable steps to ensure staff and patrons behave in an orderly manner when entering or leaving the premises.
- ... Noise emanating from the venue will be monitored by management, or staff, conducting regular perimeter checks of the premises to ensure that it is not unreasonable and does not have a negative impact on the local community.
- ... Deliveries and rubbish removal will be conducted at times that will minimise the potential adverse impact on the neighbouring residents.
- ... The licensee will provide a complimentary service, for patrons and guests, to call public transport when they wish to leave the premises, this will also assist in mitigating the potential noise impacts and loitering on the local community when patrons are leaving the venue.
- ... Staff will be required to report any noise complaints to management to allow them to consider any issues and take appropriate measures to mitigate any noise disturbance, at the time. Management also addresses any issue, or legitimate complaint and takes steps to rectify any noise levels considered excessive, in real time.

#### 2.7 BUSINESS CONDUCTED AT LICENSED PREMISES

Section 49 (3)(a) - the risk of undue offence, annoyance, disturbance or inconvenience to persons who reside or work in the vicinity of the proposed licensed premises or who are using, or travelling to or from, a place of public worship, a hospital or a school.

The applicant will retain control of the management of the licensed premises and will ensure that the existing harm minimisation strategies, outlined in the application documents, are maintained.

Within 1km of the venue, there are a number of facilities which could be deemed to be 'sensitive sites' and include four schools, two childcare centres, and three churches. These facilities will not be impacted due to the following factors:

- ... The venue is led by qualified, and industry experienced managers who report directly to the licensee and are well aware of how best to manage the venue and mitigate any potential harm.
- ... The venue has traded in the same location for a significant period of time (The original Casino being established in 1981) and the services are already provided, the application is for a refurbishment and upgrade of those existing services. Successful operating practices will not be changing.
- ... The licence allows for liquor consumption on premises, the licensee has RSA practices in place to ensure a safe environment is provided, both in and around the venue.

#### 2.8 AFFECTED GEOGRAPHIC AREA

Section 49 (3)(b) - the geographic area that would be affected.

The applicant recognises the nature of the geographical area in which the venue is located, and both understands and respects the nature as well as the various demographic groups which reside and work in the area closest to the venue and this information is detailed in the CIA provided. The licensee has been operating the venue in this location for a lengthy period of time and is very aware of the makeup of the local community and mindful of not having an adverse effect on the local area or its communities.

The applicant is aware of these factors and matters which may contribute to them, and they are always considered when reviewing venue operating practices and documents relating to harm minimisation.

#### 2.9 COMPLYING WITH PROVISIONS OF THE ACT

Section 49 (2)(f) - promoting compliance with this Act and other relevant laws of the Territory.

The venue currently complies with and will continue to comply with the various legislative requirements and obligations as provided for by the Northern Territory Government including but not limited to:

- ... Liquor Act 2019
- ... Alcohol Harm Reduction Act 2017
- ... Tobacco Control Act 2002
- ... Private Security Act 1995
- ... Gaming Control Act 1993 and Gaming Machine Act 1995
- ... By-laws made under the Local Government Act; and
- ... Provisions of, or under the Planning Act

#### 2.10 SUITABLE TRAINING

Section 49 (2)(g) - ensuring each person involved in the business conducted at licensed premises receives training suitable to the person's role in the business.

As indicated, the licensee will ensure that all staff involved in the sale and supply of liquor will be trained in RSA. A register and copy of all staff training credentials will be kept on the premises by management. These practices are already in operation at the venue and will continue to be maintained.

Additionally, the licensee conducts regular on-site training for staff to ensure that their knowledge and skills are up to date and to the highest possible standards and this practice will continue. These

sessions include regular Staff Meetings during which the Licensee will provide staff with updated information regarding Liquor Licensing Legislation and industry practices, as necessary, some of these sessions involve the staff having to undertake assessments, to test knowledge.

#### 2.11 CREDIT IN THE SALE OF LIQUOR

Section 49 (2)(h) - preventing the giving of credit in sales of liquor to people.

Lasseters Hotel Casino will control and limit the use of credit cards in alignment with the requirements under the legislation. Furthermore, the licensee:

- ... will routinely refuse the supply of liquor on credit.
- ... if a credit card is used for a bar tab, ensure a register for the bar tab is kept and maintained.
- ... requires a credit card to be held by the premise in a safe and secure location until the finalisation of the bar tab is successfully processed; and
- ... ensures the name on the credit card reflects that on the identification of the person/s wishing to place credit on a bar tab account.

#### 2.12 IRRESPONSIBLE AND INAPPROPRIATE DRINKING

Section 49 (2)(i) - preventing practices that encourage irresponsible drinking.

Section 49 (3)(c) - the risk of harm from the excessive or inappropriate consumption of liquor

The applicant is an experienced operator of casinos and licensed venues and is committed to providing a safe and friendly venue for the enjoyment of patrons. Strong harm minimisation policies are implemented to minimise any potential risk from the provision of liquor.

Lasseters Hotel Casino provide patrons with free water and promote low strength alcohol options to all patrons of the venue.

Furthermore, the venue conforms to and is committed to the Northern Territory Code of Practice for the Responsible Promotion of Alcohol. The licensee will not, and does not, engage in any promotional activities that encourage the rapid or excessive consumption of alcohol or are likely to promote the irresponsible service of alcohol.

#### 2.13 NECESSARY OR DESIRABLE LIMITS

Section 49 (4) - The Commission may mitigate a possible adverse impact on the community by issuing a licence or an authority with conditions that limit any of the following.

#### 2.13.1 TYPES OF LIQUOR SOLD

Section 49 (4)(a) - the kinds of liquor that may be sold or served.

There are currently no restrictions on the kind of liquor that can be sold at the venue and the venue will continue to conform to the requirements under the legislation and/or conditions on the liquor licence.

#### 2.13.2 MANNER IN SALE OF LIQUOR

Section 49 (4)(b) - the manner in which liquor may be sold or served.

The licensee will continue to ensure that liquor will only be sold within the confines of responsible service of alcohol and that all staff involved in the sale of liquor from the premises will be trained in the responsible service of alcohol.

#### 2.13.3 CONTAINERS LIQUOR MAY BE SOLD IN

Section 49 (4)(c) - the number or types of containers in which liquor may be sold or served.

The licensee does not and will not allow the serving of liquor in a non-standard measure that encourages higher consumption of liquor and liquor will be supplied in accepted standard drinking vessels.

#### 2.14 DAYS AND TIMES LIQUOR MAY BE SOLD

Section 49 (4)(d) - the days and times when liquor may be sold or served.

The licensee will adhere to the hours of trade defined on the liquor licence.

#### 2.15 NUMBER OF PERSONS ON PREMISES

Section 49 (4)(e) - the number of persons who may be on or in licensed premises, a part of licensed premises or an adjacent area that is under the control of the licensee.

The licensee will continue to ensure the number of patrons at the premises at any one time does not exceed the number whereby the venue can operate safely and amenably, and the licensee complies with the Northern Territory Fire and Rescue Service requirements.

Fire exits are kept clear and unobstructed, and staff are aware of the evacuation procedures in the event of an emergency. Management is committed to complying with fire safety requirements.

#### 2.16 NAUTRE OF ENTERTAINMENT

Section 49 (4)(f) - the nature of entertainment that may be provided on or in licensed premises or in an adjacent area that is under the control of the licensee.

Should the application be approved, the licensee will comply with all requirements and guidelines published by the Director-General, including guidelines related to the conduct of entertainment.

#### 2.17 PROMOTIONAL ACTIVITIES INCLUDING LIQUOR

Section 49 (4)(g) - any promotional activities in which drinks are offered on a complimentary basis or at reduced prices.

The licensee has strong practices in place, concerning the consumption of liquor and they will continue to conform with the Liquor Act and will fully support the Code of Practice. The venue will ensure that the harm minimisation plans for all drink promotions are reviewed and maintained as required. Furthermore, the venue will continue to ensure that advertising and promotional material is approved by an authorised representative and complies with the restrictions imposed by legislation and/or code of practice.

#### 2.18 ANTI-SOCIAL BEHAVIOUR

Section 49 (2)(j) - reducing or limiting increases in anti-social behaviour.

The application will not result in the sale of additional liquor or change any restrictive conditions. We would reiterate that the applicant is committed to providing a safe and friendly venue for the enjoyment of patrons and implements a strong harm minimisation strategy aligned with the current code of practice and the Liquor Act.

The venue is undergoing refurbishment and enhancement to existing facilities and the venue's successful operating practices will not be changing.

# Community Impact Analysis Lasseters Casino

December 2024

**VERSION 1.0** 





#### **TABLE OF CONTENTS**

1	Background and Setting	6
1.1	Introduction	6
1.2	Methodology	6
1.3	Qualifications	6
1.4	Abbreviations & Terminology	7
2	Summary	8
2.1	Key Points	8
3	Venue Overview	10
3.1	Introduction	10
3.2	General Information	10
3.3	Licensee	10
3.4	Proposed Alterations	11
	3.4.1 Concept Images	11
3.5	Location	15
3.6	Venue Operations	16
4	Local Community Area Profile	17
4.1	Delineation of the Local Community Area	17
	4.1.1 LCA Comparison	17
	4.1.2 SA2 Comparison	18
4.2	Demographic Overview	20
	4.2.1 Population and Projected Population Growth	20
	4.2.2 Education and Occupation	21
	4.2.3 Ethnicity	21
	4.2.4 Employment Profile	22
	4.2.5 Household and Personal Income	22
	4.2.6 Socio-Economic Indexes for Areas (SEIFA)	22
	4.2.7 Crime	23
4.3	Sensitive Facilities	26
5	Community Contributions	31
6	Tourism	38
6.1	Background	38
6.2	Northern Territory	38
	6.2.1 Overview	38
	6.2.2 International Visitation	38

		6.2.3	Domestic Visitation	39
		6.2.4	Government Initiatives	39
	6.3	Alice Springs Tourism		40
		6.3.1	Destination Management Plan	40
		6.3.2	Tourism Figures	42
		6.3.3	Upgrades and Development	46
	6.4	How To	urism Benefits the Community	48
	6.5	Importa	nce of Casinos for Tourism and the Economy	48
	6.6	Overvie	W	50
7		RSA and	Harm Minimisation Practices/Strategies	51
8		Childcar	re Facility	53
9		Commu	nity Consultation	54
	9.1	Introduc	ction	54
	9.2	Organis	ation Consultation Overview	54
		9.2.1	Consultation Questionaire	54
		9.2.2	Record of Consultation	56
		9.2.3	Consultation Responses	57
	9.3	Commu	nity Consultation Overview	58
		9.3.1	Consultation Questionaire	59
		9.3.2	Consultation Breakdown	61
		9.3.3	Consultation Responses	67
10	)	Disclain	ner and Statement of Independence	68
	10.1	Warrant	ties and Disclaimer	68
1:	1	Append	ix 1 – Demographic, SEIFA, and Crime Data	69
	11.1	Populat	ion Overview	69
	11.2	Populat	ion Age Structure	70
	11.3	Populat	ion Projections	71
	11.4	Education	on Profile	75
	11.5	5 Occupation Profile		
	11.6	Indigen	ous Profile	77
	11.7	Family C	Composition	79
	11.8	Employ	ment Profile	80
	11.9	Househ	old Income	81
	11.10	Persona	l Income	82
	11 11	SFIFA		83



11.12	Crime		85
	11.12.1	Alcohol vs No Alcohol Comparison	85
	11.12.2	Local Government Area Comparison	87
	11.12.3	Percentage of Crime vs Population	88
	11.12.4	Crime Trend	88
11.13	Alice Sprin	ngs Specific Crime Data	90
	11.13.1	Offences Against the Person	90
	11.13.2	Offences Against Property	91
	11.13.3	Assaults Breakdown	92
12	Appendix	2 – Licensee submission to NT Licensing	93
13	Appendix	3 – RSA Documentation (Various - a to g)	94
14	Annendix	4 – Community Contributions	95

#### **TABLE OF FIGURES**

Figure 1.1 - Appreviations & Terminology	/
Figure 3.1 - Venue Information	10
Figure 3.2 - Concept Images	11
Figure 3.3 – Location and Immediate Surroundings	15
Figure 3.4 - Current Venue Operations and Facility Mix	16
Figure 4.1 - Defined LCA	18
Figure 4.2 - SA2 Comparison	19
Figure 4.3 - Sensitive Facilities	26
Figure 4.4 - Sensitive Site Table 3km	27
Figure 6.1 - Table 1.1 Destination Management Plan	41
Figure 6.2 – Visitation by Quarter	43
Figure 9.1 - Community Consultation Overview	56
Figure 9.2 - Community Consultation Area	58
Figure 9.3 - Q2 Breakdown	61
Figure 9.4 - Q3 Breakdown	61
Figure 9.5 - Q4 Breakdown	62
Figure 9.6 - Q5 Breakdown	62
Figure 9.7 - Q6 Breakdown	63
Figure 9.8 - Q8 Breakdown	63
Figure 9.9 - Q10 Breakdown	64
Figure 9.10 - Q11 Breakdown	64
Figure 9.11 - Q3 Breakdown	65
Figure 11.1 - Population Overview	69
Figure 11.2 - Population Age Structure	70
Figure 11.3 - Projected Population at 5 Yearly Intervals	71
Figure 11.4 – Alice Springs SA3 Population Growth 2016-2036	72
Figure 11.5 - SA3 Breakdown	73
Figure 11.6 - Education Profile	75
Figure 11.7 - Occupation Profile	76

Figure 11.8 – Ethnicity	77
Figure 11.9 – Town Camps	78
Figure 11.10 - Family Composition	79
Figure 11.11 - Unemployment Rate %	80
Figure 11.12 - Household Income	81
Figure 11.13 - Personal Income	82
Figure 11.14 - SEIFA	83
Figure 11.15 - SEIFA Scores - SA2 and LGA	84
Figure 11.16 - Alcohol vs No Alcohol - Alice Springs	86
Figure 11.17 - Alcohol vs No Alcohol - Palmerston	86
Figure 11.18 - Alcohol vs No Alcohol - Katherine	87
Figure 11.19 - LGA Crime Comparison	87
Figure 11.20 - Population vs Crime	88
Figure 11.21 - Crime Percentage Trend	89
Figure 11.22 - Offences Against the Person - Graph	90
Figure 11.23 - Offences Against the Person - Table	90
Figure 11.24 - Offences Against Property - Graph	91
Figure 11.25 - Offences Against Property - Table	91
Figure 11.26 - Assault Breakdown - Graph	92
Figure 11 27 – Assault Breakdown – Table	92

# 1 BACKGROUND AND SETTING

#### 1.1 INTRODUCTION

DNS Specialist Services have been engaged by Lasseter's Hotel Casino (the applicant) to prepare a Community Impact Analysis (CIA) to accompany an application for a Material Alteration at the premises located at 112 Barrett Drive, Desert Springs NT 0870.

The subject venue is an existing premise that has been operated for many years. The proposed Alterations will enhance the products and services, and based on the following research it does not present any further risks to the community.

In the following report, comparisons have been used between LGA's, SA2's as well as areas of a similar nature as benchmarking is often difficult and it is vital to provide comparisons to allow for well informed decisions to be made.

#### 1.2 METHODOLOGY

This document has been meticulously compiled through a combination of thorough desktop research and insightful interviews with management. The methodologies applied in this report are explicitly cited throughout and are designed to align with or surpass the guidelines issued by Licensing Northern Territory concerning the compilation of a CIA.

Presented by DNS Specialist Services, a distinguished consulting firm specialised in offering services to the hospitality and tourism sectors, this report contains information based on data and findings acquired through diverse research methods and rigorous analysis.

### 1.3 QUALIFICATIONS

DNS Specialist Services (DNS SS) is an organization known for its expertise in producing Community Impact assessment (CIA) reports that are closely aligned with regulatory requirements. DNS SS has completed a significant number of these reports, demonstrating a strong track record in this specialised field.

Functioning as a preeminent consulting firm, DNS Specialist Services offers a comprehensive array of services thoughtfully customized to cater to the unique needs of the hospitality and tourism sectors. Our extensive client base extends across all Australian states & Territories and encompasses a diverse spectrum of enterprises, including but not limited to clubs, hotels, casinos, and various hospitality establishments.

Within the realm of Australian gaming and liquor licensing, DNS Specialist Services holds a pivotal role. Year after year, we conscientiously undertake the meticulous preparation of hundreds of licensing applications and associated documents, catering to a wide-ranging assortment of venues. The active engagement of our DNS team in the intricacies of operations licensing consistently culminates in successful outcomes that accrue benefits not only to the venues we support but also to the communities they serve.

At the helm of DNS Specialist Services stands Danny Nixon-Smith, our accomplished Managing Director, celebrated for his illustrious 30-year career. Danny's professional trajectory encompasses significant leadership roles in both large and medium-sized venues, endowing DNS Specialist Services with invaluable hands-on expertise in Club Management. His proficiency extends from the oversight of daily operations to the formulation of strategic, long-term plans, thereby broadening the spectrum and enhancing the value of the services we provide. In addition to his roles within the organisation, Danny actively participates on several government boards dedicated to addressing harm minimization and shaping strategic directions for alcohol and gambling.

### 1.4 ABBREVIATIONS & TERMINOLOGY

The following is a list of abbreviations and terminology used throughout this report.

Figure 1.1 – Abbreviations & Terminology		
Abbreviation	Description	
ABS	Australian Bureau of Statistics	
DMP	Destination Management Plans	
IRSAD	Index of Relative Socio-Economic Advantage and Disadvantage	
LCA	Local Catchment Area	
LGA	Local Government Area	
LHC Lasseters Hotel Casino		
NT	Northern Territory	
TCA	Tourism Central Australia	

# 2 SUMMARY

### 2.1 KEY POINTS

The proposal is supported by the following factors:

- ... The venue is undertaking renovations which include the accommodation, liquor and restaurant facilities, there are no works being undertaken in relation to gaming.
- ... The LCA/LGA has greater proportions of higher income households and individuals, higher rates of employment, and significantly higher rates of socio-economic advantage than 'The Territory'.
- ... The Casino provides significant community contributions to various organisations which assists them in providing services and facilities to their local communities and enhances the social and economic makeup of their local areas. The community contributions and the recipients of the funds are detailed further in section 5 of this report.
- ... To add facilities such as Public Bar, multiple dwellings, a place of assembly (convention centre), food premises/restaurant, hotel/motel, leisure and recreation and nightclub entertainment venue, it is evident that the alterations will provide tourists with upgraded facilities which in turn will contribute to the overall economy of the area.
- ... Tourism is a significant industry in the Northern Territory and specifically in Alice Springs. With the number of visitors increasing since the Covid-19 pandemic and with the Destination Management Plan in place, it is expected that tourism will continue to be a vital part of the economy and community and will continue to increase.
- ... Tourism has significant positive impacts on communities and offers many benefits to the community and organisations.
- ... There are multiple planned upgrades and developments in Alice Springs with the 2024-2025 NT budget factsheet highlighting the budgets for major works in the area, which will all add to making Alice Springs a more pleasurable and desirable area to visit.
- ... Casinos provide major funding to the community through taxes, employment and other revenue streams. These all assist the local economic growth, and it is expected that the planned refurbishments at the Casino will encourage more visitors to the area, both domestic and international, which in turn will increase the casino revenue and provide more funding opportunities to the local community.
- ... It is believed that the Material Alteration application will increase tourism and benefit the public amenity. It will also provide significant employment opportunities, both temporary (trades people during construction phase) and full-time staff at the venue, to provide and manage the enhanced offerings and services.
- ... The licensee has many policies and procedures in place to ensure the venue provides a safe and compliant environment for guests, staff and the community
- ... When contacted through the Organisational Consultation process, the NT Police provided a positive response on the proposed application.



- ... The majority of the responses received from the community consultation process were from permanent residents of Alice Springs and believed the application would be positive for the community and supported the proposed refurbishments at the venue.
- ... The proposed Material Alteration application is not expected to have a negative impact on the community as the facilities are already an existing venue. The premises are being upgraded and refurbished and it is anticipated that this will attract more tourism, create more jobs and provide an upgraded facility to the exiting patrons of the venue, continuing to provide a safe and enjoyable destination.
- ... The Public Interest Criteria document, lodged in conjunction with the CIA, further details how any potential harm to the community will be mitigated and managed.
- ... It is important to note that the facilities and overall service offerings currently provided at the venue will remain relatively unchanged as a result of this application. The Material Alteration application permits an upgrading and refurbishment of existing premises. The successful operational practices at the venue will continue to be maintained unchanged.

# 3 VENUE OVERVIEW

#### 3.1 INTRODUCTION

The following sections of this CIA provide detailed background information pertaining to the management of the existing venue and the proposed Material Alteration.

### 3.2 GENERAL INFORMATION

The following table outlines required applicant information relating to the submission of an application for a Material Alteration.

Figure 3.1 – V	enue Information
Applicant	Alice Springs Casino Operations Pty Ltd
Trading as	Lasseters Hotel Casino
Premises Location	112 Barrett Drive, Desert Springs NT
Liquor Licence Number	80103004
Current Authorities	Casino, Public Bar, Adult Entertainment R-Rated, Lodging, BYO, Catering
Source: Applicant	

#### 3.3 LICENSEE

The current licensee parent company, IRIS Capital, has been operating the venue since 2021 through its licensee entity Alice Springs Casino Operations Pty Ltd. They have significant experience in trading licensed venues and operate approximately 50 hotels and hospitality venues throughout Australia. The proposal is for an upgrade to the existing facilities, which was always the intention of the current operator when they purchased the venue in 2021.

The licensee company is represented by the current Chief Operating Officer, Mr Craig Jervis who has 25 years of hospitality experience with Tertiary qualifications in Hospitality and Tourism, Hotel Management and Adult Teaching. Craig has also sat on the Board of The Australian Hotel Association (NT) and the National TAA Board. He has also been a committee member of the Australian Tourism Export Council (NT) The Red Centre Economic Development committee, Alice Springs Major Business Group and Central Australian Liquor Accord.

Alice Springs Casino Operations Pty Ltd has not been the subject of any sanctions by the Director of licensing, NT Police, or the Liquor Commission since becoming the operator of the Casino.

#### 3.4 PROPOSED ALTERATIONS

The Material Alterations process will include the expansion of the dining space in the existing restaurant, construction of a high-end rooftop bar and sports bar, and the establishment of a new entertainment area, as well as refurbishment and development of accommodation facilities, convention centre, and leisure and recreation areas (pools, health spa, and gym).

### Non-gaming entertainment area

The licensee is developing an Entertainment Centre which will have all manner of electronic arcade style games, foosball, pool table, table tennis, pin ball and the like for use by adolescents, young adults and the 'young at heart' type individuals and also for family entertainment. This area will be situated in the non-gaming entertainment annex beside the Cinema. This area is not and will not be utilised as an ad hoc childcare facility.

For more details, please refer to the attached submissions document provided by the licensee – document name – "Commission Submission".

### **Additional Employment**

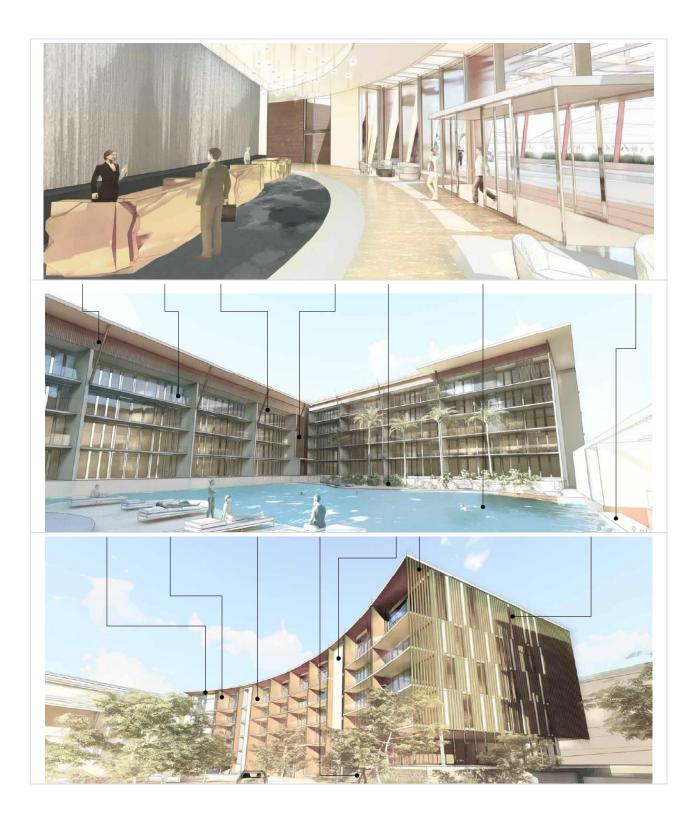
As part of the Material Alteration application, it is anticipated that the redevelopment will employ an additional 250 workers over the three-year construction phase. The total project cost is estimated to be approximately \$100 million. Once the redevelopment is completed, it is estimated that an additional 100+ jobs will be created across all areas of the business which includes the following areas: food and beverage, security, reception, housekeeping and cleaners, grounds man, expansion of the gym/day spa, purchasing stores, HR, marketing, administration and gaming.

### 3.4.1 CONCEPT IMAGES

Below are some concept images of how the venue will present after the refurbishment has been completed.

Further details and images are included in the 'Plans Package' provided with the application documents.















Source: Applicant and EJE Architecture

# 3.5 LOCATION

Source: Nearmap

The below map shows the location of Lasseters Hotel Casino.

Figure 3.3 - Location and Immediate Surroundings



# 3.6 VENUE OPERATIONS

The below table outlines the current operations at the venue.

Figure 3.4 - Current Venue	Operations and Facility Mix
Dining & Bar	<ul> <li>Tali dining</li> <li>Splash Poolside Café</li> <li>Juicy Rump</li> <li>Casbah café and bar</li> <li>Goat and bucket</li> <li>Tempo</li> <li>The Juicy Sports Lounge</li> </ul>
Gambling	<ul><li>Multiple Table Games</li><li>Range of electronic gaming machines</li></ul>
Other	<ul> <li>9 Conference rooms with the largest being up to 1200 capacity</li> <li>Gym/fitness centre</li> <li>Pool, Spa and Sauna</li> <li>Business Centre</li> <li>205 Accomoodation rooms</li> <li>Keno</li> <li>TAB</li> <li>Convention centre</li> </ul>

# 4 LOCAL COMMUNITY AREA PROFILE

#### 4.1 DELINEATION OF THE LOCAL COMMUNITY AREA

#### 4.1.1 LCA COMPARISON

The Local Community Area (LCA) has been defined using a combination of Australian Bureau of Statistics (ABS) and ABS Census 2021 Boundaries. The following section will analyse a defined LCA/LGA in comparison to the broader Northern Territory (NT) benchmark.

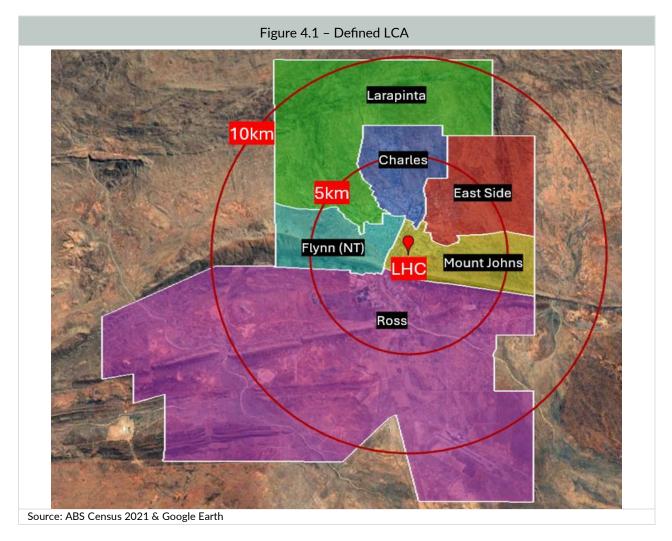
A catchment was established using a series of smaller geographic areas known as Statistical Area 2s (SA2s) located within a 10km radius of the venue. As shown in the mapping Figure 3.1 below, the defined LCA incorporates six SA2s which include Larapinta, Charles, East Side, Flynn (NT), Mount Johns, and Ross. This LCA will be used as the narrowest level of analysis throughout this report.

It should be noted that the six (6) SA2 areas selected for consideration also make up the entire LGA. Due to the location of the subject premises and the uniqueness of the local area it has been decided to use the full LGA as the LCA and thus the demographics data will only refer to a comparison between the LGA(LCA) and the NT benchmark.

This course of action has been adopted as we believe it would be inappropriate to leave any of the SA2s inside the LGA out of consideration, as they all contribute to matters in the greater LGA.

The mapping in Figure 3.1 shows the LGA with the six SA2s marked.

Due to the uniqueness of the subject venue location, we have undertaken an additional comparison using individual SA2's being compared against each other, this will provide a more localised degree of comparison of areas with similar population numbers for a 'like v like' comparison. These SA2 comparisons are detailed below in section 1.1.2 of the report.



# 4.1.2 SA2 COMPARISON

The subject venue is located within the SA2 known as Mount Johns.

A second comparison has been used in this report, which is referred to as the "SA2 Comparison" (please refer to figure 3.2 below). The areas have been used in this comparison as they have a similar population density to the SA2 in which the venue is located. They include the following SA2s: Charles, East Side and Flynn (NT) which are all located within the subject LGA.

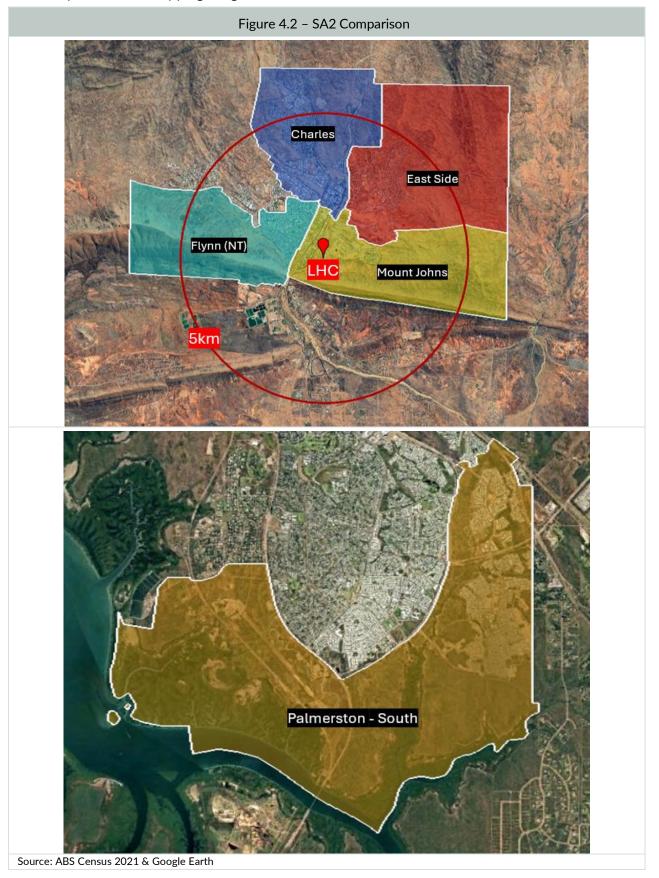
Please note, an additional SA2, Palmerston – South, has also been included, even though it is located approximately 1500kms from the venue, as it has a similar population density to the other SA2's and has some similarities relating to its location – ie; population and city like lifestyle.

Throughout the report, these areas will be used as a comparison to the Mount Johns SA2, in an endeavour to provide a more 'like for like' based comparison.

Below, is an image of the above SA2s and where they are located within the region. Please note the localised SA2 comparison is a separate comparison to the LCA, LGA, and Territory figures.

Mapping of Palmerston-South has been included under Figure 3.2 and shows the size and relationship to the nearby city of Darwin. It is not possible to show the location of the areas in one

mapping image as the distance between areas is approximately 1500kms and is difficult to accurately reflect in a mapping image.



#### 4.2 DEMOGRAPHIC OVERVIEW

The demographics of the LCA/LGA show a catchment which has greater proportions of higher income households and individuals, higher rates of employment, and significantly higher rates of socio-economic advantage than 'The Territory'.

The LCA/LGA exhibits a slightly lower percentage of Indigenous Australians than the Territory, a demographic which has been consistently academically demonstrated to be at high risk of experiencing alcohol related harm.

The "SA2 Comparison" indicates that the Mount John SA2 has a younger population than the other SA2s with their education level being "on par" with the compared SA2s.

The Mount John area has an indigenous population in line with the Palmerston South SA2 with the remaining SA2s having a larger percentage of indigenous persons.

Couple families are predominant in the Palmerston - South area with the Mount Johns area having an even split between couple families with Children and Couple Families with no children.

The Mount John SA2 has a high household income and personal income when compared to the other SA2s. As well as this, the Mount John area and the Palmerston - South SA2s, have the most advantaged socio-economical area with the other SA2 comparison areas and LCA/LGA having an average socio-economical area.

### 4.2.1 POPULATION AND PROJECTED POPULATION GROWTH

The LCA/LGA has a total population of 25,928 as of the latest census data released in 2021 with an adult population of 19,690. In terms of population density, the LCA/LGA (at 79.2/km²) has a much higher density when compared to the NT (0.2/km²) which is not unexpected considering the size of the relative geographic areas.

When looking at the SA2 comparisons, total population density is on par for Charles, Flynn (NT) and Palmerston – South with Eastside and Mouth Johns having a slightly lower density.

Population projections are only available for SA3's which encompasses a larger area than the LCA/LGA, however they should be considered. The Alice Springs SA3 has an Average Annual Growth Rate (AAG) of 0.64% for the 2021 to 2041 period, which is compared to the Katherine SA3 which has a AAG of 0.60%. This comparison area has been used due to the two areas having a similar population density.

As previously advised, the Alice Springs region has also been compared to the Palmerston SA3 due to its similarity in population and 'city like lifestyle' however the AAG of this area is significantly higher at 2.1%.

It is important to note that the subject LCA/LGA only makes up 0.06% of the Alice Springs SA3 land mass, but 24% of the SA3's population is located within the LCA/LGA. The Alice Springs area may not have a high AAG, however when this is assessed alongside the tourism figures, it is evident that

Alice Springs receives a higher rate of tourism visitations in the area, and this contributes to a regular and on-going temporary increase in 'residents' in the area.

As population density increases and tourism numbers increase back to "normal" since the Covid-19 pandemic, the demand for upgraded services also increases and the proposed alterations allow the venue to remain relevant in the tourism market and attracting visitors to the area.

The age profile of the population indicates a younger demographic, with the U12s and 18-39s having the highest prevalence in the LCA, LGA, and NT. This is also evident across all SA2 comparison regions with U18-39 years olds being more prevalent.

For further details please refer to sections 9.1, 9.2 and 9.3 included in Appendix 1.

#### 4.2.2 EDUCATION AND OCCUPATION

The LCA/LGA has an average education profile with the majority of residents having a certificate level or bachelor's degree (56.1%). The NT has a high number of residents with inadequately described or not stated education levels however are on a similar trend with the LCA and LGA in terms of the majority of the population having a certificate or bachelor's degree, but at a smaller rate. The LCA/LGA has a higher rate of residents with a post graduate degree (11.1%) when compared to the NT (9.1%).

In line with the education profile of the area, the LCA/LGA (74.1%) has a slightly higher occupation profile of their population in Clerical, Sales & Service, and Managers and Professional roles in comparison to the Territory (70.4%). The LCA/LGA has lower proportions of its population in Technician, Trades and Labourer occupations which is on par with the Territory.

When comparing the education across the five SA2's, Eastside and Mount Johns has a higher education profile than the other SA2 comparisons. The Managers & Professionals and Clerical, Sales & Service is similar to the LCA/LGA comparison with these occupations being the most common.

For further details please refer to sections 9.4 and 9.5 included in Appendix 1.

#### 4.2.3 ETHNICITY

The LCA/LGA have a lower proportion of Indigenous Australians (20.6%) when compared to the state (26.3%). In contrast, the LCA/LGA have a higher rate of non-indigenous Australians (73.1%) compared to the Territory (65.7%).

There are 17 Indigenous villages located within 10km of the Casino with the nearest community being Abbots Camp which is approximately 700ms from the subject site. It is important to note that the venue is already trading and currently have policies and procedures in place to protect the community and any at risk groups. It is noted that the principal works primarily relate to upgrades and refurbishment of existing facilities and the only additional construction relates to the development of a high-end rooftop bar and sports bar and the establishment of a new entertainment area and these developments should not adversely impact any 'at risk' groups.

When comparing the Indigenous profiles for the five SA2s comparison areas, it is evident that Charles (27%), Eastside (22.4%), and Flynn (NT) (21%) have a much higher percentage of indigenous Australians compared to Mount Johns (9.6%) – the area in which the subject venue is located and Palmerston – South (8.4%).

For further details please refer to section 9.6 included in Appendix 1.

#### 4.2.4 EMPLOYMENT PROFILE

The LCA and LGA both have significantly lower average unemployment rates (1.9%) than the Territory (3.8%). This low level of unemployment has occurred over several quarters and has trended lower since December 2023. The LCA and LGA have both followed a similar trend with unemployment levels decreasing since March 2022 with the Territory having a spike in unemployment in December 2022 and again in September 2023.

It is important to note that the venue is located within the Mount Johns SA2 which has an unemployment rate of 0.7% and is the lowest rate out of all comparable SA2s. The Palmerston – South SA2 is on par (0.9%) with the Mount Johns SA2 with the remaining comparison SA2s ranging from 1.6% to 3.9%. Four out of the five areas of SA2 comparison, have a lower unemployment rate than the Territory.

When assessing the Alice Springs LGA against the comparison LGAs, it has the lowest unemployment rate at 1.9% with the Katerine LGA at 2.8% and the Palmerston LGA at 3.6%.

For further details please refer to section 9.8 included in Appendix 1.

#### 4.2.5 HOUSEHOLD AND PERSONAL INCOME

The LCA/LGA have a higher average weekly household and personal income, with all lower income brackets representing a lower proportion of the population. The household income is on par across the LCA, LGA and Territory however the personal income is higher in the LCA/LGA when compared to the Territory. The LCA has 2% more of the population that earn \$2,000+ in household income, compared to the Territory. The LCA/LGA (47.9%) has 7.2% more individuals earning more than \$1,250. each week compared to the Territory (40.7%). The medium rate of educational attainment as well as low unemployment have a positive impact on income levels in the area.

In the "SA2 comparison", Mount Johns has the highest average household income with 20.4% of the population earning \$4,000+ which is higher than the remaining SA2 comparison areas which all sit around 14%. When looking at personal income, again the Mount Johns SA2 (20.1%) is higher than the other SA2s with the Palmerston – South SA2 being the closest at 16.7%.

For further details please refer to sections 9.9 and 9.10 included in Appendix 1.

# 4.2.6 SOCIO-ECONOMIC INDEXES FOR AREAS (SEIFA)

When assessing the SEIFA of the LCA/LGA, it is evident that the Mount Johns SA2 is the most advantaged area when compared to the surrounding areas. This indicates a high level of socio-

economic advantage and low rate of socio-economic disadvantage present. This is in alignment with the high rate of education, low level of unemployment and comparatively high levels of both personal and household income in the LCA.

When looking specifically at the "SA2 comparison", the SEIFA shows that the Mount Johns and Palmerston – South SA2s both have a quintile rating of 4, indicating a higher advantage with the remaining three SA2s having a quintile rating of 3 which indicates an average level of advantage and disadvantage. It is noted that the area surrounding the LCA holds a quintile rating of 1, most disadvantaged however this is 10km outside of the venue parameters and encompasses vast areas of undeveloped, open land.

For further details please refer to section 9.11 in Appendix 1.

### 4.2.7 CRIME

## 4.2.7.1 LGA Comparison

Unfortunately, crime statistics are not available for all of the SA2 regions used in the above demographic analysis. As a result, the LGA regions have been used for comparisons of crime data.

The Palmerston LGA and Katherine LGA have been used in the following comparison due to them having similarities (as outlined below) to the Alice Springs LGA. The 2024 figures are only inclusive of up to May 2024 and therefore we have used the 2023 figures for comparison, as this provides a full year of data.

The Alice Springs LGA had a total of 10,068 offences reported in 2023. 1,021 of these indicated that alcohol was involved, in some way and 1,330 referenced that no alcohol was involved. The remaining 7,717 offences did not have alcohol involvement recorded, due to it either being unknown or irrelevant.

While the Katherine LGA has significantly less reported crime and it has less than half of the population of Alice Springs LGA, it does have a similar population density, which has allowed for it to be used for comparison.

The Katherine LGA had a total of 2,737 reported offences, 551 had alcohol involved, 410 had no alcohol involved, and the remaining 1,776 offences did not have alcohol involvement recorded, due to it being unknown or irrelevant.

When comparing Alice Springs LGA to the Palmerston LGA, which has a similar population and "city like lifestyle", it is noted that the Palmerston LGA also has a lower number of reported incidents.

Palmerston LGA had a total of 3,512 reported offences, 392 had alcohol involved, 435 had no alcohol involved, and the remaining 2,685 offences did not have alcohol involvement recorded, due to it being unknown or irrelevant.

When comparing the above three LGA crime figures, it is noted that, regardless of the total population, or the number of reported crimes in each of the subject areas, that incidents involving alcohol represent a small percentage of the total reported incidents (section 9.12.1). When

comparing the total number of incidents against the incidents with alcohol involved, Alice Springs LGA accounts for 10%, Katherine LGA 20%, and Palmerston LGA 11%.

As per section 9.12.2, we have then compared the same three LGAs to show the comparison of alcohol vs no alcohol involvement across a 5-year span, 2018 to 2023. This data shows that in the Alice Springs LGA, in 2023, "no alcohol involved" contributes to a higher percentage of the total crime than "alcohol involved" does. It is also shown that the crime rates have significantly decreased from the 2022 figures to 2023 with alcohol not involved accounting for a higher rate than alcohol involvement. When comparing this to the other two LGAs, the Katherine area has remained on par from 2022 to 2023, with alcohol involvement being higher than no alcohol involved. In the Palmerston LGA, crime has decreased from 2022 to 2023 for both alcohol involved and no alcohol involved with no alcohol involved contributing slightly more than alcohol involved.

We have also assessed crime figures against the population of each LGA and have used the same comparison areas as above (Section 9.12.3). Please note the below figures are only for the period January to May (Inclusive) for 2024.

- ... In the Alice Springs LGA, there is a total crime figure of 3,014 with a total population of 25,928 therefore crime has potentially impacted 12% of the total population in that area.
- ... In the Katherine LGA, there is a total crime figure of 998 with a total population of 9,598 therefore crime has potentially impacted 10% of the total population in that area.
- ... In the Palmerston LGA, there is a total crime figure of 1,439 with a total population of 37,236 therefore crime has potentially impacted 4% of the total population in that area.

As shown in section 7.12.3, Katherine has a much lower population compared to the other areas with a similar percentage of crime to the Alice Springs LGA.

Overall, it is evident that the Alice Springs area has had decreasing crime figures during the two years after COVID-19, and after comparison to areas of a similar nature regarding population density (km2), it is evident that crime statistics are on par with those comparison areas.

As part of the above analysis, the trend has been calculated from 2018 to 2024 and includes the percentage of crime within each LGA area used for comparison. As the 2024 figures only include part of a year's data, we have used formulas to predict the full years data (section 7.12.4). As shown, the Alice springs crime rate has decreased from 2022 to 2023 after a constant increase since 2019 to 2022. The Katherine LGA follows a similar trend with an increase from 2021 to 2022 with figures remaining on par from 2022 to 2023. The Palmerston LGA has a crime rate that is on par from 2019 to 2023 with slight increases and decreases. Using the formulas indicated in section 9.12.4, the Alice Springs crime rate is predicted to decrease further in 2024 which is not unexpected due to the introduction of government strategies that were introduced in early 2024 which included a temporary strategy of imposing a curfew on young people in the CBD.

# 4.2.7.2 Alice Springs Region

As per section 9.13, the below commentary assesses data relating to the Alice Springs Region, obtained from the NT Police website. This data shows that in the total offences against the person category, figures have remained relatively on par for the period 2021 to the 2023 (and part of 2024) with Acts intended to cause injury accounting for the highest figures across all 4 years.

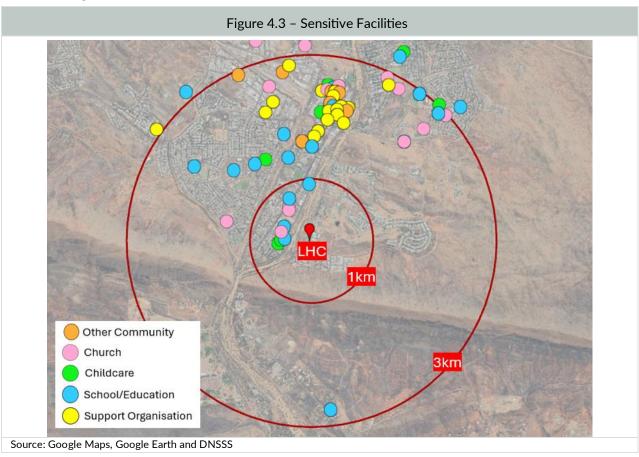
When assessing the total property offences category, it is evident that figures have decreased for theft and related offences (other than MV) and property damage offences with it increasing for house break ins, commercial break-ins and motor vehicle theft.

There was a significant increase in Total Assaults between 2021 and 2022, with a moderate decrease from 2022 to 2023. In terms of domestic violence, cases with alcohol involved decreased significantly between 2022-2023 with the incidents where alcohol was not involved increasing during the same period. This is similar for non-domestic violence cases and 'Assaults', with alcohol involvement decreasing and no alcohol involvement contributing more. Overall, it is evident that alcohol is not contributing to as many issues and has decreased from 2022 to 2023 with no alcohol involved increasing in all three categories.

### 4.3 SENSITIVE FACILITIES

This section outlines sensitive sites and their proximity to the subject venue. The map below indicates all sensitive sites within 3km.

Sensitive sites include schools, childcare centres, community support organisations, community congregation sites etc. Please note "other community" refers to facilities such as Police, Hospital, and other organisations.



- ... Within 1km of the venue there are 9 sensitive facilities which include two childcare centres, four schools/education institutes, and three churches.
- ... It is highly unlikely that the sensitive facilities located within 1km of the venue will be negatively impacted as a result of the proposed application as the venue has been trading in this location for a significant period of time. The alteration application will not change the way the venue operates, it will ensure the existing facilities are upgraded to provide a safe, attractive, and enjoyable venue for visitors and patrons.

The below table outlines the sensitive sites including the site name, address and distance from venue in alignment with the above map.

in alignment with t	the above map.		
	Figure 4.4 – Sensitive	e Site Table 3km	
Site Type	Site Name	Address	Distance
Childcare	Ida Standley Preschool	15 Parke Cres, The Gap NT 0870	470m
	Gap Community Child Care Centre	17 Parke Cres, The Gap NT 0870	510m
	Gillen Preschool	12 Newland St, Gillen NT 0870	1.4km
	Alice Springs Child Care Centre	53 Bath St, Alice Springs NT 0870	2km
	Lil'Antz Child Care	14 Bath St, Alice Springs NT 0870	2.5km
	Natalie Gorey Pre School	80 Spearwood Rd, Sadadeen NT 0870	2.8km
	Grevillea Early Learning Centre	36 Grevillea Dr, Sadadeen NT 0870	3km
	Rona Glynn Preschool (Ross Park)	2A McKay St, East Side NT 0870	3.3km
	Braitling Neighbourhood Centre	153 Woods Terrace, Braitling NT 0870	4.1km
	Braitling Preschool	80 Angguna Ave, Braitling NT 0870	4.9km
School/Education	STAR Centre Alice Springs	7 Kempe St, The Gap NT 0870	460m
	Alice Springs College of Australia, NT Campus	48 Gap Rd, The Gap NT 0870	750m
	Children's Ground, Central Australia	Gate 3/2 South Terrace, Alice Springs NT 0870	920m
	Our Lady of the Sacred Heart Catholic College (Traeger Campus: Years 5 - 8)	Traeger Ave, Alice Springs NT 0870	1.3km
	Gillen Primary School	55 Milner Rd, Alice Springs NT 0871	1.6km
	Centralian Middle School	56 Milner Rd, Gillen NT 0870	1.6km
	Bradshaw Primary School	23 Adamson Ave, Gillen NT 0871	2.2km
	The Alice Springs Steiner School	163 Ragonesi Rd, Ross NT 0873	2.8km
	St Joseph's Catholic Flexible School	5 Bloomfield St, Gillen NT 0870	1.8km
	Yipirinya School	Lot 7399 Lovegrove Dr, Araluen NT 0870	3.1km
	Our Lady of the Sacred Heart Catholic College (Sadadeen Campus: Years 9 - 12)	Sadadeen Rd, Alice Springs NT 0870	2.6km
	Sadadeen Primary School	Spearwood Rd, Sadadeen NT 0870	2.8km
	Acacia Hill School	80 Spearwood Rd, Sadadeen NT 0870	2.9km

	Figure 4.4 – Sensitive Site Table 3km		
Site Type	Site Name	Address	Distance
	Centralian Senior College	10 Grevillea Dr, Alice Springs NT 0870	3km
	Hartley Street School	39 Hartley St, Alice Springs NT 0870	2.2km
	Our Lady of the Sacred Heart Catholic College (Bath Street Campus: Transition to Year 4)	9 Bath St, Alice Springs NT 0870	2.5km
	Ross Park Primary School	Winnecke Ave, East Side NT 0870	3.2km
	St Philip's College Alice Springs	Ulpaya Rd, Alice Springs NT 0870	3.3km
	Alice Springs School of the Air	80 Head St, Alice Springs NT 0870	4.5km
	Institute for Aboriginal Development (Aboriginal Corporation)	3 South Terrace, Alice Springs NT 0870	910m
	Flinders University	W & E Rubuntja Building, 6 Gap Rd, The Gap NT 0870	1.5km
	Flinders University, Centre for Remote Health	5 Skinner St, The Gap NT 0870	1.6km
	Charles Darwin University, Alice Springs Campus	10 Grevillea Dr, Sadadeen NT 0870	3km
Church	Kingdom Hall of Jehovah's Witnesses	10 Kempe St, The Gap NT 0870	480m
	Finke River Mission of the Lutheran Church of Australia	51A Gap Rd, The Gap NT 0870	600m
	Lutheran Church of Australia	49 Gap Rd, Alice Springs NT 0870	650m
	Baha'i Faith	29 Standley Cres, Gillen NT 0870	1.4km
	The Salvation Army Alice Springs Corps Church	88 Hartley St, Alice Springs NT 0870	1.7km
	Flynn Memorial Uniting Church	50 Todd St, Alice Springs NT 0870	2.2km
	Living Hope Church	16 Kidman St, Ciccone NT 0870	2.6km
	Our Lady of the Sacred Heart College	Sadadeen Rd, Alice Springs NT 0871	2.6km
	Apostolic Faith Mission Alice Springs	95 Sadadeen Rd, Alice Springs NT 0870	2.5km

	Figure 4.4 – Sensitive Site Table 3km		
Site Type	Site Name	Address	Distance
	Lighthouse Church	74 Spearwood Rd, Sadadeen NT 0870	3km
	Alice Springs Anglican Church	18 Bath St, Alice Springs NT 0870	2.5km
	Our Lady of the Sacred Heart Catholic Church	4 Hartley St, Alice Springs NT 0870	2.5km
	Desert Life Church	32 Undoolya Rd, East Side NT 0870	2.8km
	RIVERS OF LIFE CHURCH	8 Lindsay Ave, East Side NT 0870	2.9km
	Alice Springs Christian Family Centre	37 Stuart Hwy, Alice Springs NT 0870	3.1km
	Alice Springs Baptist Church	1 Crispe St, Alice Springs NT 0870	3.3km
	The Church of Jesus Christ of Latter-day Saints	36 Angguna Ave, Alice Springs NT 0870	4.8km
Support Organisations	Lutheran Care Alice Springs	2/21 Gregory Terrace, Alice Springs NT 0870	2.1km
	Alice Springs Youth Accommodation and Support Services	7 Diarama Cl, Araluen NT 0870	3km
	NPY Women's Council	3 Wilkinson St, Ciccone NT 0870	2.2km
	Tangentyere Council	4 Elder St, Ciccone NT 0870	2.3km
	Alice Springs Community Support Services	88 Hartley St, Alice Springs NT 0870	1.7km
	headspace Alice Springs	5/74 Todd St, Alice Springs NT 0870	2km
	STEPS Group Australia 16 Hartley St, A	16 Hartley St, Alice Springs NT 0870	2.4km
	EASA	16 Hartley St, Alice Springs NT 0870	2.3km
	MHACA	14 Lindsay Ave, Alice Springs NT 0870	2.8km
	Mental Health - Child and Youth Services	3/15 Leichhardt Terrace, Alice Springs NT 0870	2.1km
	Red Center Healing	Shop 11/63 Todd Mall, Alice Springs NT 0870	2.2km
	Auspice Supervision	54 Todd Mall, Alice Springs NT 0870	2.1km

	Figure 4.4 – Sensitive Site Table 3km		
Site Type	Site Name	Address	Distance
	Organisational and Personal Psychological Services	11 Leichhardt Terrace, Alice Springs NT 0870	2.2km
	Central Austalia Mental Health Service (CAMHS)	8 Stuart Terrace, The Gap NT 0870	1.7km
	NT Partners	65 Hartley St, Alice Springs NT 0871	2km
	Solace Consulting Pty Ltd	3/20 Parsons St, Alice Springs NT 0870	2.3km
	Relationships Australia Alice Springs	2 Parsons St, Alice Springs NT 0870	2.4km
	Dr Phuong Prowse	10/89 Todd St, Alice Springs NT 0870	2.1km
	GTNT Group	2/9 Whittaker St, Alice Springs NT 0870	2.5km
Other		6 Gap Rd, The Gap NT 0870	1.4km
Community	Northern Territory General	5 Skinner St, The Gap NT 0870	1.6km
	Central Australian Aboriginal Congress	14 Leichhardt Terrace, Alice Springs NT 0870	2.1km
	Aboriginal Governance & Management Program	34-38 Hartley Street, Alice Springs NT 0870	2.3km
	Regional Anangu Services 19 Hartley St, Alice Springs NT Aboriginal Corporation	19 Hartley St, Alice Springs NT 0870	1.8kn
	Waltja Tjutangku Palyapayi Aboriginal Corporation	3 Ghan Rd, Ciccone NT 0870	2.3km
	Mai Wiru Regional Stores Council Aboriginal Corporation - Alice Springs Head Office	52a Elder St, Alice Springs NT 0872	2.9km
	Alice Springs Police Station	17 Bath St, Alice Springs NT 0870	
Source: DNSSS Resear	ch		

# 5 COMMUNITY CONTRIBUTIONS

Casinos play a significant role in their communities, not just as entertainment hubs, but as active contributors to local communities. They generally provide donations to schools, healthcare facilities, and public projects, as well as supporting local businesses and creating job opportunities.

The Lasseter's Hotel Casino have supported the local community for many years and below outlines the total that was donated per year since 2018.

### ... 2018/2019

- \$85,000 cash sponsorship
- \$68,000 in major in kind donations
- \$15.000 in minor in kind donations

### ... 2019/2020 and 2020/2021

 This was during the period of the COVID pandemic and due to the impact that this had on business activities, unfortunately contributions were significantly reduced.

#### ... 2021/2022

- o \$25,000 cash sponsorship
- \$95,000 in major in-kind donations (including ASPCC)
- \$5,000 in minor in kind donation

### ... 2022/2023

- \$28,500 cash sponsorship
- \$85,000 major in kind donation
- \$7.500 minor in kind donation

In addition to the above donation information, the following breakdown is provided for the 2021/2022 and 2022/2023 periods which shows the extent of the venue's involvement in the community and who they sponsored, supported and donated to.

### 2021/2022 Breakdown

# Human Resources - People, Teams, & Culture:

- ... 30 staff at the Diplomat Motel
- ... 20 staff at the Todd Tavern
- ... 24 Staff at the Gap View Hotel
- ... 27 staff at the Stay Hotel Alice Springs
- ... Post-covid there are an additional 260 Lasseter's employees
- ... \$309,000 spent on staff training
- ... \$22,000 staff canteen spend each month
- ... Over 400 employees across 6 properties
- ... Human resources are working to return employment to pre Covid-19 levels

# Customer base and staff makeup:

- ... 51% of guests are non-gaming
- ... 49% of guests involve themselves with gaming
- ... 48% of staff are female with 52% male.

# **General Expenditure:**

- ... A total of \$16,341,901 general expenditure was spent in the 2021/2022 period as per the below breakdown.
  - o \$10.84 million staffing costs (66.3%).
  - \$1.63 million utilities (10%).
  - o \$894,000 gaming tax (5.5%).
  - \$2.58 million COGs (15.8%).
  - o \$391,000 R&M (12.4%).
- ... Plus, an additional \$4.4 million on CAPEX.

# Lasseter's Estimated Support and Sponsorship:

- ... Supported organisations such as Dolly's Dream, Mental Health Association of Central Australia, Disability Support NT, Central Australia Women's Legal Services, Anangu Communities Foundation, The Butterfly Connection, Alice Springs Animal Shelter, NT Chamber of Commerce, plus many more.
- ... Supported local schools, sporting groups, events and charities.
- ... Estimated \$125,000 in sponsorship and event support \$25,000 sponsorship cash, \$61,000 in kind sponsorship, \$34,000 ASPPC venue discounts or sponsorship, \$5,000 minor in kind sponsorship.

# Lasseter's Board & Organisation Representatives:

- ... Chair and members of Central Australian Liquor Accord
- ... Alice Springs Accommodation Representative (AHA NT)
- ... Board member of Central Australian Women's Legal Services (CAWLS).
- ... Member of SKAL NT
- ... Lasseter's is committed to tourism and the Alice Springs economy, with memberships to the following:
  - Chamber of Commerce
  - Tourism Central Australia (TCA)
  - Tourism Top End
  - National Association for Gambling Studies (NAGS)
  - Australian Tourism Accreditation Program (ATAP)

# **Lasseter's Support:**

Lasseter's proudly supports large events and tourism such as:

- ... Red Centre NATS
- ... Finke Dessert Race
- ... Seniors Got Talent
- ... Run Larapinta
- ... Rapid Ascent
- ... Alice Springs Show Case
- ... Sponsored AFL Alice Springs Game and Fab Alice Festival however these events are cancelled.

### **IRIS Capital Additional - Central Australian Acquisitions:**

- ... Stay Hotel features 109 rooms (acquired May 2022)
- ... Todd Tavern features 25 rooms (acquired July 2022)
- ... The Diplomat features 77 rooms (acquired August 2022)
- ... The Mercure features 139 rooms (acquired August 2022)
- ... Gap View acquired July 2022

#### Lasseter's:

- ... IRIS own 555 rooms in Alice Springs.
- ... Is the largest of the IRIS operation in Central Australia with additional properties acquired in October 2021.
- ... 839 rooms available in Alice Springs in May 2021.
- ... Lasseter's features 205 hotel rooms and includes Convention Centre, Lasseter's Casino, Lasseter's Health Club, Lavish Day Spa, Multiple Restaurants and Bars.

#### 2022/2023 Breakdown

# **Employment:**

- ... IRIS is the largest private employer in Central Australia with 591 employees across 6 properties including Lasseter's, Gap View, Todd Tavern, Stay at Alice Springs, The Diplomat, and Mercure Alice Springs.
- ... Lasseter's employees include 111 full time, 10 part time, and 251 casual employees with a total of 372 staff.
- ... They have the 5 longest serving employees with a combined total of 142 years in tenure.

#### **Tourism supported initiatives:**

IRIS proudly support the following:

- ... NT Brolga Awards
- ... NT Tourism Towards 2030
- ... Alice Springs Showcase

# IRIS total sponsorship 2022/2023:

- ... Over \$149,000 cash and in kind support
  - o \$121,000 Lasseters support
  - o \$17,000 Gap View Support
  - \$11,000 The Diplomat support

### **Board Member representations:**

- ... Chair and Members of Central Australian Liquor Accord
- ... Tourism Central Australia board member
- ... Central Australia Chamber of Commerce board member
- ... AHA NT Alice Springs Pubs Representative.

### **Lasseter's Disability Respite Project:**

- ... \$2,350 venue vouchers across a range of IRIS products and services to families, carers, and patients in need.
  - Health Club Memberships
  - Stay-cations
  - Massage Vouchers
  - Restaurant Vouchers
  - Tickets to events

### Lasseter's Supported events and organisations:

- ... Asset college security training program
- ... Alice Springs Steiner school
- ... The Butterfly Connection
- ... NT Indigenous Sports Awards
- ... Studio B Dance School
- ... Anangu Communities Foundation
- ... The NT Chambers of Commerce
- ... COTA NT
- ... Centralian Senior College
- ... Central Australian Beef Breeders Association
- ... The Alice Springs Animal Shelter
- ... NT Sri Lanka Community Fundraiser
- ... Desert Sports Foundation
- ... Tennant Creek Children's Christmas Tree
- ... Iberoamerican Cultural Association

# **Supported by IRIS:**

- ... Local Smal and Major events
- ... Tourism initiatives

- ... Local schools
- ... Local sporting teams
- ... Charity organisations
- ... Disability services
- ... Mental health services

# **IRIS Central Australia Sponsored Local Events:**

- ... Red Centre Nats (Lasseter's)
- ... The Henley on Todd (Lasseter's)
- ... Finke Desert Race (Lasseter's)
- ... AFL NT Game (Lasseter's)
- ... Seniors Got Talent (Lasseter's)
- ... The Red Back MTB Race (Lasseter's)
- ... Fab Alice (Lasseter's)
- ... Alice Springs Desert Festival (Gap View)

# **Community Extras:**

- ... Christmas day lunch for St Johns Ambulance crew
- ... Complimentary morning tea every month for the Old Timers outing
- ... \$4,350 in kind support of senior's month and the senior's expo

# Lasseter's Health Club in the Community supports:

- ... Desert Sport Foundation
- ... Alice Christmas Show
- ... Bake sale supporting olive pink botanical gardens
- ... Yoga after cancer
- ... Type 2 Diabetes Walk
- ... Mental health yoga

### **Events supported by ASPCC:**

- ... Centralian College Senior Awards night
- ... Seniors' expo
- ... Town councils' senior's month event
- ... St Philips valedictory dinner
- ... Business at sunset
- ... Asset college security training
- ... Rapid ascent
- ... TCA AGM
- ... Thanksgiving dinner
- ... Fusion firework
- ... Alice springs cup carnival

# Lasseter's Sponsorships:

- ... \$121,000 cash and in-kind support including \$52,000 in-kind rooms, \$33,000 in kind venue, and \$7,500 in venue vouchers.
- ... This includes \$22,000 ASPCC venue support
- ... Plus, community benefit tax.

### IRIS employment celebrating people, teams and culture:

- ... Supporting diversity and culture in the workplace.
- ... Focusing on attracting new employees to the region
- ... Flexible work arrangements for workers
- ... Prioritising workers mental health
- ... Multiple staff parties and events each year
- ... Training and career development programs
- ... Emphasis on within organisation promotion.

# Sponsorship (other Australian venues):

- ... \$28,650 in sponsorships across other Iris Central Australia Venues
  - o \$21,900 in cash support
  - o \$6,750 in kind support

### **IRIS Central supporting Sports Clubs and Organisations:**

- ... Rovers football club
- ... Vikings soccer club
- ... Alice Springs Hockey
- ... Alkamilya women's football club
- ... Central bulls rugby league club
- ... Alice springs eight ball association
- ... Sundowners netball club
- ... Kiwi warriors rugby union club
- ... Brothers rugby club
- ... NT motor sports association

# **Rooms and Acquisition:**

- ... Stay Hotel features 109 rooms (acquired May 2022)
- ... Todd Tavern features 25 rooms (acquired July 2022)
- ... The Diplomat features 77 rooms (acquired July 2022)
- ... The Mercure features 139 rooms (acquired July 2022)
- ... Lasseter's features 205 rooms (acquired October 2021)
- ... Gap view acquired July 2022.

### Payroll, Tax, and Superannuation

In addition to the above information, the below information is also provided:

- ... In FY22 (please note this is not a full year) there was a total of \$10,837,372.34 contributed.
  - o Payroll \$9,346,515.71
  - o Payroll Tax \$575,961.30
  - Superannuation \$914,895.33
  - o GST paid \$2,170,711
- ... In FY23 a total of \$17,882,798.04 was contributed.
  - o Payroll \$15,347,699.02
  - o Payroll Tax \$956,886.60
  - Superannuation \$1,578,212.42
  - o GST paid \$3,839,121.36
- ... In FY24 a total of \$18,680,673.75 was contributed.
  - o Payroll \$15,967,517.84
  - o Payroll Tax \$994,661.04
  - Superannuation \$1,718,494.87
  - o GST paid \$4,120,542

It is evident that the IRIS group provide a large number of contributions to the community which are pivotal in enhancing the social and economic makeup of their regions.

By investing in education, sporting, mental health, local businesses, and public projects, casinos not only support essential services but also promote overall community well-being. These contributions help to create a more vibrant and resilient local environment, demonstrating that the benefits of casino operations extend far beyond their gaming floors. Their active role in community development highlights the broader impact that responsible and engaged businesses can have on the areas they serve.

Therefore, the proposed Material Alteration will allow the Casino to stay "relevant" and as up to date as possible, thus continuing to attract visitors to the region, which will in turn allow them to continue providing to the local community and economy.

# 6 TOURISM

#### 6.1 BACKGROUND

Alice Springs is situated in the centre of the Australian continent and has long been an icon of modern Australian history. For thousands of centuries prior, the region was the lifeblood of the Aboriginal Arrente people, the land providing water, food and shelter and is a special place where many traditional 'song lines' meet. Today, Alice Sprints carries the spiritual heart of the Australian nation.

The iconic outback town is rich in history, culture and diversity and has much to entice adventurous visitors. It offers most of the facilities that you will find in any urban area of Australia including shopping, sight-seeing, cultural immersion and entertainment (Alice Springs Town Council).

### 6.2 NORTHERN TERRITORY

#### 6.2.1 OVERVIEW

The Northern Territory Government have released a summary statement in relation to tourism and the NT Budget.

The report states that growth in the industry is expected to slow in 2024 as outbound travel rises and household budgets tighten, however over the medium term, the industry is expected to be supported by international and domestic visitation to the Territory.

Tourism is an important economic driver for the Territory and is a significant industry in regional areas. Tourism figures in 2022/2023 reflected a change in consumer travel preference in the domestic market, with visitor expenditure decreasing and a decline in domestic expenditure relating to households restricting leisure travel due to the increased living costs. Domestic and international overnight visitors were below pre-pandemic levels however during 2022-2023 international visitation more than doubled which is supported by the marketing activities to rebuild global tourism. The outlook for tourism remains positive over the long term as the industry continues to recover with a full recovery to pre-pandemic levels of visitation being anticipated from 2025, when international travellers return.

#### 6.2.2 INTERNATIONAL VISITATION

There has been a strong year-to-year increase for international visitors in 2023 however these figures are only 64% of the pre-pandemic figures (2019). The recovery remains challenging due to several factors including limited flight routes to the territory and increased competition from other tourism destinations across the globe.

The closure of international borders was particularly damaging to the central Australian tourism industry. The effects of the pandemic still impact the tourism industry, and the NT Tourism Industry Strategy 2030 has recently been updated to reflect the adjusted operating environment.

In 2023, roughly 77% of total international visitors travelled for holiday purposes. This indicates and is stated that holiday visitation is a key driver in the Northern Territory.

### 6.2.3 DOMESTIC VISITATION

In 2023, there was a decrease of 10.5% from 2022 domestic visitor with the average domestic visitor spend also being down 5.7% from the previous year. The article states that lower domestic visitor numbers reflect shifts in consumer behaviour and higher airfares with competition being high in the global market with a range of competing destinations ramping up their investment to attract potential travellers.

Domestic visitation to the Territory is continuing to recover from the pandemic period however, similar to international travel, it is still below pre-pandemic levels. Roughly 49.7% of travellers in 2023 were travelling for a holiday which is expected to grow through the Territory's peak season (April to October).

Business travel is reported to be recovering at a steady pace although the rate of recovery has been slower than holiday travel. Since the pandemic, many businesses have maintained practices such as video conferences instead of face-to-face meetings which has diminished the demand for business travel.

Despite the decreases, the NT budget outlooks for tourism, in the long term, are positive with new airline routes secured during 2023-24 which is placing downward pressure on airfares. The report states that in the long term, the tourism industry is expected to be supported by domestic visitation as more frequent flight routes are established and inflationary pressures decrease.

### **6.2.4 GOVERNMENT INITIATIVES**

The Northern Territory Tourism Industry Strategy 2030 sets out the strategic direction for the industry development over the next decade. This strategy includes specific actions to achieve identified goals in the short, medium, and long term to attract more visitors and to help the tourism sector deliver, quality tourism experiences.

In 2024-25, the NT Government has invested and will invest in a number of projects that will help support the tourism sector across the Territory. These are listed below, as per the article released from the Government:

- ... \$12.8 million for targeted tourism, business events and international education marketing activities (funding continued from 2022-23)
- ... \$3 million for cooperative marketing with airlines to support the Territory Aviation Attraction Scheme (TAAS)
- ... \$3 million for conversion-focussed activity to continue recover in international markets
- ... \$1.9 million for Aboriginal tourism industry development activities (funding continued from 2022-23)
- ... \$1.1 million in additional personnel expenses to increase digital activities and deliver enhanced marketing and development initiatives (funding continued from 2022-23)

- ... \$500,000 for visitor information services across the Territory (funding continued from 2022-23).
- ... To assist the tourism industry, undertake projects that improve the on-ground visitor experience in the Territory, \$3 million in Visitor Experience Enhancement Program grants will be provided in 2024-25. This program is intended to fast-track the delivery of new and improved visitor experiences and products and support the general business community through a requirement to abide by 'Buy Local' provisions during project delivery.
- ... Five-year partnership agreements are in place with the regional tourist associations, Tourism Top End and Tourism Central Australia, and the Katherine Town Council to support visitor information services and intra-Territory marketing initiatives. Funding in 2024-25 will support the second year of programs under these agreements.
- ... The National Aboriginal Art Gallery project in Alice Springs is progressing. The Territory Government acquired the land for the site and opened a tender for construction in December 2023, with the work commencing in 2024.
- ... The Territory Government awarded a tender for developing a plan to seal the Mereenie Loop, also known as Red Centre Way. This project aims to enhance safety, reduce road closures, and improve the driving experience along the route connecting Alice Springs to Uluru, Kata Tjuta and Kings Canyon.

#### 6.3 ALICE SPRINGS TOURISM

Alice Springs is the major centre in the Central Australian region with the report stating that tourism is an important contributor to economic activity with many natural attractions in the region which attracts a significant number of domestic and international visitors.

The Territory Government is investing in growing the tourism industry in Central Australia and generating more visitors for the region including:

- ... \$5.6 million in continuing works for a new multi-day walking track at Watarrka National Park
- ... \$4.4 million for Tourism Central Australia Information Centre
- ... \$3.5 million for strategic planning and works at the National Road Heritage Hall of Fame
- ... \$2.7 million to enhance visitor experience at the Alice Springs Desert Park
- ... \$2.6 million to implement a visitor experience development plan at Alice Springs Telegraph Station
- ... \$2 million for water security planning and design at Tjoritja (West MacDonnell) National Park.

#### 6.3.1 DESTINATION MANAGEMENT PLAN

Northern Territory Tourism release Destination Management Plans every few years with the latest updates released on the 19<sup>th</sup> of July 2024 which included the Alice Springs and MacDonnell Ranges region DMP 2024 updated document. The below is a summary of information extracted from the document.

The Destination Management Plan (DMP) confirms the key strengths and assets across the region, and it identifies current and future project opportunities and areas of investment for the region.

There are united efforts across public and private sectors to deliver on the priority actions and initiatives. The plan has actions which remain critical to achieving a sustainable tourism growth in the region with the report indicating the organisations that play a role in the development of the tourism industry. These are listed at page 5 (table 1.1) of the Destination Management Plan 2024 for the Alice Springs and MacDonnell ranges region. I have included a copy and paste of that table below for ease of reference.

Figure 6.1 – Table 1.1 Destination Management Plan		
Organisation	Role	
Department of Industry, Tourism and Trade	Overarching NT Government agency to support the tourism sector in achieving the NT's Tourism Industry Strategy 2030 targets	
Other NT Government departments	Prioritise and support tourism-focused policies to support sector growth	
Local Governments	Support the local tourism industry, infrastructure planning and investment facilitation	
NT Land Councils	Facilitate discussion with Traditional Landowners and Aboriginal peoples with an interest in land targeted for tourism development	
NT Parks and Wildlife	Support tourism investment in NT parks by prioritising market-led tourism development proposals that align to the investment framework	
Tourism Australia	Delivery of international marketing programs that support the profiling of the Northern Territory within an Australian holiday itinerary	
Austrade	Support the development of the Australian tourism export sector	
Regional Tourism Organisations	Provision of visitor information services, intra-Territory marketing, advocacy for the sector and support implementation of Destination Management Plans	
Tourism industry	Deliver high quality visitor experiences that showcase NT's unique tourism assets	
Aboriginal Tourism Committee	Oversee implementation of the Northern Territory Aboriginal Tourism Strategy 2020-2030	
NT Major Events Company	Deliver and fund key major events in the Territory, which are a significant driver of visitation to the NT	
Airports	Partner with Tourism NT in ongoing engagement with domestic and international airlines to grow aviation access	
Darwin Port	Identify and progress opportunities to enhance cruise infrastructure to support the growth of the NT cruise tourism industry	

The report lists some of the key achievements in the Alice Springs and MacDonnell Ranges region including the planned redevelopment of the subject premises. The report stated, "Lasseter's Hotel Casino Redevelopment – Iris Capital received an exceptional development permit for Lasseter's Hotel Casino redevelopment over 9 stages in Alice Springs" alongside five others in the area.

#### 6.3.2 TOURISM FIGURES

The Alice Springs and MacDonnell Ranges regions make up a significant portion of Central Australia and are characterised by unique desert environments.

For the year ending June 2023, the region welcomed a total of 333,000 visitors with a corresponding visitor expenditure of \$381 million. Below is an overview from the DMP that shows the key characteristics of the region's interstate, international, and intra-territory visitors.

## 6.3.2.1 Intra-Territory Visitors

- ... 97,000 visitors annually
- ... Average length of stay 4.2 nights
- ... Most visit during September quarter
- ... Travelling alone
- ... Aged 40-54
- ... Primary use drive transportation followed by fly
- ... Most likely to use hotel or similar accommodation, followed by caravan and camping grounds
- ... 13% were likely to include Aboriginal cultural experiences during their trip in the region

#### 6.3.2.2 Interstate Visitors

- ... 182,000 visitors annually
- ... Average length of stay 5.1 nights
- ... Most visit during September quarter
- ... Travelling alone
- ... Aged 55-64
- ... From Victoria, Queensland or New South Wales
- ... Primarily use fly transportation followed by drive.
- ... Most likely to use hotel or similar accommodation followed by caravan and camping grounds
- ... 19% were likely to include Aboriginal cultural experiences during their trip in the region

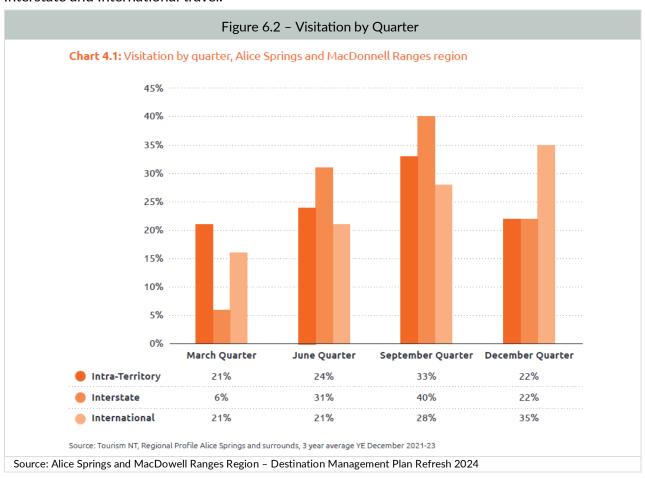
# 6.3.2.3 International Visitors

- ... 22,000 visitors annually
- ... Average length of stay 9.5 nights
- ... Mostly visit during December quarter
- ... Travelling alone
- ... Aged 65+
- ... From USA, Germany, or UK
- ... Primarily use fly transportation followed by drive
- ... Most likely to use hotel or similar accommodation, followed by backpacker hostels
- ... 71% were likely to include Aboriginal cultural experiences during their trip.

Key features of the tourism sector are the significance of seasonal variation in visitor demand and activity. There have been ambitions to increase the demand in and off season however the pandemic

shifted visitor patterns with more visitors travelling outside of the peak season. From 2023 onwards, travellers are starting to return to a more normal trend. International visitation was weighted to the December quarter tending to offset low interstate visitation and with the expected return of international markets over the next 2 years, it is expected this pattern will return. In this region, 66% of interstate and 63% of international visitation occurs in the September and December quarters.

The below graph has been used from the DMP and shows the visitation by quarter for Intra-Territory, Interstate and International travel.



The DMP report states that the Lasseter's Casino and Resort upgrade and extension is estimated to be completed in 2028, and it is "strategically aligned with NT Tourism Industry Strategy 2030 and NT Infrastructure Plan and Pipeline" (Table 5.1, page 25) (https://tourismnt.com.au/research-strategies/destination-management-plans/alice-springs-macdonnell-ranges-region)

The Northern Territory also released a document called "Alice Springs MacDonnell Regional Report" with the latest version being the year ending December 2022. Below I have summarised the information contained in this factsheet. Unfortunately, it is not possible for data to be separated and include Alice Springs alone and thus the data also includes the MacDonnell area.

#### Visitor numbers in Alice Springs MacDonnell

... There were 78,000 Intra Territory visitors with 456,000 visitor nights, an average length of stay (nights) of 5.8.

- ... There were 210,000 Interstate visitors with 1,091,000 visitor nights, an average length of stay (nights) of 5.2.
- ... There were 288,000 domestic visitors with 1,547,000 visitor nights, an average length of stay (nights) of 5.4.
- ... Domestic visitors had an expenditure of \$329 million, an average spend per trip of \$1,140.
- ... There were 15,000 international visitors with 133,000 visitor nights, an average length of stay (nights) of 9.1.
- ... International visitors had an expenditure of \$11 million, an average spend per trip of \$749.
- ... There was a total of 303,000 visitors overall with 1,680,000 visitor nights, an average length of stay (nights) of 5.5.
- ... Overall, there was an expenditure of \$340 million, an average spend per trip of \$1,121.

The fact sheet summarises that all measures for domestic and international visitation were higher in December 2022 than December 2021 with visitation up 13% and expenditure up 44%. It also states that while domestic visitation has recovered and, in some cases, exceeded visitation in 2019, recovery for the international market remains slow.

In 2019, annual overnight visitor numbers to the region were 508,000, during 2020 there were 194,000 which is a significant decrease in visitors however it is important to note that this was the year the COVID-19 pandemic struck. Since 2020, overnight visitor numbers have slowly increased to 268,000 in 2021 and to 303,000 in 2022.

# Where do visitors come from and why?

- ... Regarding the purpose of visits for Intra-Territory, 23,000 people were visiting for a Holiday, 9,000 for visiting a friend or relative, 41,000 for business travel and 6,000 for "other reasons".
- ... The purpose of visits for Interstate travel includes 115,000 for a holiday, 13,000 for visiting a friend or relative, 81,000 for business and 3,000 for "other reasons".
- ... The purpose of visits for domestic travel includes 138,000 for a holiday, 22,000 for visiting friends and relatives, 122,000 for business and 9,000 for "other reasons".
- ... The purpose of visits for international travel includes 13,000 for a holiday, 1,000 for visiting friends and relatives, less than 1,000 for business and 1,000 for "other reasons".
- ... In total, 151,000 travelled for a holiday, 23,000 for visiting friends and relatives, 122,000 for business and 10,000 for "other reasons".
- ... In the above cases, "other reasons" includes employment, education, other reason, and in transit.

The fact sheet summarises that holiday visitation remains the primary purpose of visitors to the region with business being a close second. The largest visitor market is the interstate visitors, with visitors from Victoria being the main source market although visitation from Queensland and South Australia is also sizable. The largest international visitor market is the United Kingdom, followed by Germany and the United States. It also states that although the international boarders opened in February 2022, recovery has been slow although international visitation has grown quarter on

quarter since they opened. Visitation during December quarter made up over half of all international visitation in the 2022 calendar year.

#### Visitation

Regarding the time of year visitation occurs, the June quarter is the most popular for intra territory (41%) with the September quarter being the most popular for Interstate. As previously mentioned, the December quarter was the most popular travel time for international visitors at 57%.

Regarding whom visitors travel with, it is more prevalent for international travellers to travel alone with 64% compared to adult couples (32%), family (3%), and friends and relatives (1%). Intra-Territory travellers also have a higher rate of travelling alone (37%), compared to adult couple (26%), family (7%), friends and relatives (23%), and business associates (7%). This is similar to interstate visitors with 34% travelling alone, 9% adult couple, 13% family, 23% family and relatives, 19% business associates and 1% "other".

In relation to the age groups, the majority of international visitors were aged 15-39 (51%) with 24% being 65 and older. The majority of Intra-Territory visitors were 30-54 (56%) and the majority of the Interstate travellers were 40+ with 82%.

Interstate travellers primarily travel via aircraft although other land travel (railway, bus, private vehicle, company car etc) are the next most transport type used. Intra-Territory visitors primarily travelled using self-drive with majority of international visitors primarily using fly, with a bus/coach and self-drive to the next most popular transport types used.

When comparing where visitors went within the Alice Springs and MacDonnell region, data shows that on a 2-year average, out of 285,000 visitors, 216,000 of them were in Alice Springs, the equivalent of 76%. The second highest area of visitation was the Tanami area with 67,000, or 24%.

The majority of the international visitors stayed at a hotel (49%) with the majority of Interstate visitors also staying in hotels (33%) or commercial caravan park/camping (22%). In regard to the Intra-Territory group, where they stayed was generally spread-out amongst hotels, non-commercial caravans/camping and other accommodation such as guest houses etc.

#### **Activities of visitors**

The below activities include both international and domestic overnight visitors with eating out and dining being the highest category and therefore it is a relevant comment that by enhancing and refurbishing the restaurants at the Lasseter's Hotel Casino, it will further attract and cater for these visitors.

- ... 47% of visitors eat out and dined
- ... 37% visited national parks
- ... 33% went bushwalking
- ... 28% visits pubs and clubs' disco
- ... 26% went sightseeing
- ... 23% went to museum art galleries

- ... 20% aboriginal art and culture
- ... 13% shopping
- ... 12% botanical and public gardens

#### 6.3.3 UPGRADES AND DEVELOPMENT

The 2024-25 NT Budget factsheets highlight the Territory as Australia's best investment, with key regional initiatives and programs in the 2024 Budget for the Territory's six regions. The Central Australia region is the largest region with Alice Springs being the main centre.

The major works include the below budgets:

- ... Transport \$281,306,000
- ... Recreation, culture and religion \$70,465,000
- ... Housing and community amenities \$52,728,000
- ... Public order and safety \$40,039,000
- ... Health \$33,705,000
- ... Economic affairs \$30,850,000
- ... Environmental protection \$10,000,000
- ... Education \$5,440,000

The specific proposed upgrades, developments and refurbishments include the following:

- ... National Aboriginal Art Gallery:
  - The National Aboriginal Art Gallery project in Alice Springs is transforming in an endeavour to create a world-class destination.
  - The 2024 budget includes \$54 million to continue progressing works on the gallery with construction expected to begin mid-24 and completed by 2027.
  - An additional \$4 million over two years is also provided for operational and staffing support.

# ... Roads and Transport:

- The 2024 budget includes \$189 million for new and continuing works on the outback way.
- The upgrade will prioritise sections to improve connectivity, flood immunity, safety and access, as well as economic development for the region including \$80 million to upgrade and seal 150km of the Tanami Road, \$10.8 million for upgrades to Schwartz Crescent and Stuart Highway Intersections and \$1 million for upgrades of Maryvale Road.

### ... Alice Springs Hospital:

- The 2024 budget continues to invest in health infrastructure across the Territory, including \$33.7 million for upgrades to the Alice Springs Hospital.
- o Investment includes \$26.9 million for the new ambulatory care centre, \$6.8 million to develop a hybrid operating theatre and stage 3 emergency electrical upgrades.

#### ... Land release:

- The government will continue to support the growth and economic development of Alice Springs through investment to support a program of industrial land release including \$26 million to support heavy industrial uses at the Brewer Estate and \$7.5 million to support light industrial and commercial uses at the Alice Springs Airport.
- The 2024 budget also includes \$38.4 million to progress headworks for stage 2 of the Kilgariff Estate, consisting of 88 residential lots (includes social and affordable housing) and community sports facilities.

## ... Improved Corrections Facilities:

- The 2024 budget includes \$34 million for critical infrastructure upgrades at Alice
   Springs Correctional Centre to provide improved prison facilities.
- This is an additional \$35.2 million provided through 2023-2024 mid-year report to support an additional 50 custodial staff and 40 support staff as well as increased rehabilitation programs and reintegration support.
- A further \$4 million is also provided to support a new alternative to custody facility in Central Australia. This facility will support up to 30 Aboriginal male domestic and family violence offenders and is anticipated to be operational in 2025.

# ... Alice Springs Youth Detention Centre:

- The \$32 million redevelopment of the Alice Springs Youth Detention Centre is nearing completion and will provide young people detained in Alice Springs with improved amenities and greater rehabilitation/ education opportunities.
- It is a 22-bed centre and is the first of its kind in Australia with a high-tech security system designed to keep young people and staff safe.
- The facility was anticipated to be fully operational by June 2024.

### ... Residential Youth Justice Facility:

- The 2024 budget invests \$5.5 million to establish a new residential youth justice facility in Alice Springs.
- It will accommodate up to eight young people and ensure court sentences and orders are enforced while providing training and education services to help get lives back on track and into the workforce.
- The budget also includes \$10.1 million over two years to operate the facility including a camp program with education and training provided through an aboriginal community-controlled organisation service provider.

#### List of primary sources:

- https://alicesprings.nt.gov.au/about-alice-springs/more/tourism
- https://budget.nt.gov.au/industry-outlook/tourism
- https://budget.nt.gov.au/regional-overview/central-australia
- https://nteconomy.nt.gov.au/industry-analysis/tourism
- https://travelhub.wttc.org/blog/8-ways-responsible-tourism-benefits-local-communities
- <a href="https://blog.tourismacademy.org/how-does-tourism-benefit-local-communities">https://blog.tourismacademy.org/how-does-tourism-benefit-local-communities</a>



- https://www.statista.com/topics/7611/gambling-inaustralia/#:~:text=In%202020%2C%20Australians%20spent%20close,to%20the%20econo my%20in%202022.
- <a href="https://casino.borgataonline.com/en/blog/potential-economic-benefits-casino-tourism/">https://casino.borgataonline.com/en/blog/potential-economic-benefits-casino-tourism/</a>

### 6.4 HOW TOURISM BENEFITS THE COMMUNITY

The World Travel and Tourism Council released a blog which talks to the impacts tourism has on the community and below are some of the benefits that were pointed out. The Tourism Academy also released a similar article that talks about benefits of tourism on the community.

- ... A better community for residents the money that tourists spend, can be reinvested in local economies from public services to education.
- ... **Jobs** tourism is a sector that is all about people and as such is an incredible driver of job creation from big cities to small local communities.
- ... **More creative and entrepreneurial** tourism's positive ripple effect not only helps support local businesses but fosters entrepreneurship and new business ventures.
- ... **Opportunities for all** tourism offers opportunities to people from all walks of life, supporting vulnerable groups, including minorities, youth, and women amount others.
- ... **More peaceful and more tolerant** tourism is a driver for peace, and it helps promote tolerance between people as they learn and better understand other cultures.
- ... **Preserving Heritage** tourism can help protect and finance the preservation of historic and cultural sites, and even prompt the creation of new community initiatives.
- ... **Preserving the wildlife** tourism can help protect and revitalise wildlife trough preservation and programs against illegal poaching and creates conservation jobs.
- ... **Encouragement of small businesses** The tourism industry allows small businesses and local entrepreneurs to thrive. The growth of small businesses contributes to a more balanced and sustainable local economy, reducing dependency on a single industry.

## 6.5 IMPORTANCE OF CASINOS FOR TOURISM AND THE ECONOMY

Statista Research Department released a summary of statistics in relation to the importance of gambling to the economy in April 2024, below are some key points from the article.

"In 2020, Australians spent close to 17 billion Australian Dollars on electronic gaming machines, lotto, and other gaming alone. Furthermore, the gross value added by the gambling industry contributed around 420 million Australian dollars to the economy in 2022."

Capitol Casino released a blog that discusses the benefits casinos have on the industry, below are a few key points.

- ... **Providing Tax Revenues** tax revenues allow funding to essential community services or local infrastructure projects.
- ... **Bringing in employment opportunities** studies have shown that casinos have produced the greatest economic benefits, helping bring down unemployment rates, as well as bringing up the average wages.

... **Stimulating local economic growth** – casinos in a community can lead to economic growth simply because they stimulate new economic activity.

It is important to note that travellers are not just attracted to casinos for gaming, they are also attracted to the fine dining, concerts, and various leisure activities that are provided at the venue. By Lasseter's Hotel Casino upgrading their facilities, they are ensuring they continue to provide their patrons and visitors with top-notch facilities.

In a blog released in September 2023 by Borgata Online, it highlights the benefits of casinos to the economy and tourism. It states that tourists provide employment opportunities as well as the potential for a growth in the hospitality industry. Casino hospitality is a key for a thriving local economy with demand for services other than gaming, such as fine dining, sports bars, accommodation, etc., which in turn creates several revenue-generating avenues for the local economy. The report goes on to conclude the following "all in all, the economic benefits of casinos extend far beyond the reels and tables, as they create employment opportunities and boost investor confidence".

In April 2009, a research article was released by The Allen Consulting Group (<a href="https://www.pc.gov.au/inquiries/completed/gambling-2010/submissions/sub214-attachment1.pdf">https://www.pc.gov.au/inquiries/completed/gambling-2010/submissions/sub214-attachment1.pdf</a>) which discusses Casinos and the Australian Economy. The key findings of the report (page 7) are summarised in the following paragraphs.

Casinos make a significant export contribution to the Australian economy with over 1 million international tourists making 2.4 million visits to Australian casinos in 2007-2008 spending a total of \$4.9 billion, an average of \$4940 per visitor. In addition, the international VIP visitors spent \$739 million during their visits for the same period.

The casino industry has improved Australia's benefits to consumers and producers with it generating a social surplus of \$3 billion in 2007-2008. They are major employers, spending \$889 million 2007-2008, employing roughly 20,000 staff with all casinos undertaking extensive staff training, spending estimated \$9 million.

"Casinos are a key provider of tourism infrastructure, including hotels, restaurants and conference facilities that raise Australia's profile as a tourism destination". It is important to reiterate that the proposed Material Alterations at the subject venue, include all of the above-mentioned facilities including restaurants, hotel accommodation and a convention centre.

In addition to the above information, ACIL Tasman released an article in 2006 which discusses the economic impact of gambling on the NT, the following information has been extracted from this document.

"Tasman has estimated that around 47 percent of all player expenditure in the Territory comes from overseas and interstate visitors and from the overseas and interstate residents who access local gambling services electronically."

In the Net Economic benefit of gambling for NT section of the report, the following analysis is made "ACIL Tasman's analysis clearly indicates that gambling in the Territory generates a significant and substantial net economic benefit for residents of the Territory. It is estimated the net economic benefit at between \$70 million and \$98 million in 2003-2004, and between \$81 million and \$111 million in 2004-2005". The report goes on to state that the net economic benefit was composed of the below:

- ... Consumer surplus of between \$40 million and \$86 million in 2003-2004, and between \$42 and \$91 million in 2004-2005.
- ... Plus, Net tax revenue to the NT Government of \$39 million in 2003-2004 and \$48 million in 2004-2005 (nearly half of these benefits were contributed by non-residents of the Territory).
- ... Less, external costs of problem gambling in the NT of between \$9 million and \$28 million a year (ACIL noted that these estimates reflect the range of unit costs of problem gambling that were previously estimated).

"This disaggregation showed that EGMs in the Territory generated a net economic benefit for its residents of between \$27 million and \$36 million (2003-2004) and between \$33 million and \$44 million (2004-2005)."

### 6.6 OVERVIEW

Tourism is an important economic driver for the NT and a significant industry in regional areas. Tourism's contribution to the NT economy is captured in a range of industries including accommodation and food services, retail trade, culture and recreation, rental and hiring, construction, and transport.

When assessing the above research, utilised from various sources available from the NT Government, it is appropriate to conclude that tourism is an important contributor to the economic activity of Alice Springs and the Northern Territory with many natural attractions in the region which attracts a significant number of domestic and international visitors. It is also relevant to conclude that the government is providing large funding on the region to ensure it is as safe as possible for the community with up-to-date facilities. The tourism visitations are anticipated to return to precovid levels within the next few years with plans in place to increase both international and domestic travel to the area which includes the NT Tourism Industry Strategy 2030.

Given the subject application is for a Ma terial Alteration of the current Casino, to add facilities such as Public Bar, multiple dwellings, place of assembly (convention centre), food premises/restaurant, hotel/motel, leisure and recreation and nightclub entertainment venue, it is evident that the alterations will provide tourists with upgraded facilities which in turn will contribute to the overall economy of the area.

# 7 RSA AND HARM MINIMISATION PRACTICES/STRATEGIES

Policies and procedures are crucial in ensuring a safe and compliant environment regarding the sale and consumption of alcohol on a licensed premise. The Lasseter's Hotel Casino have multiple policies and procedures in place to ensure the safety and wellbeing of their patrons/visitors as well as the community and staff.

Below is a summary of the policies and procedures that are enforced at the venue and a brief overview of what is contained in each document.

- ... RSA Staff expectations Responsible service of alcohol regulatory requirements in line with the NT Government including refusal of service, types of alcohol sold, assessment of intoxicated patrons etc. This requires a signature from all staff confirming they have read the document.
- ... Responsible Service of Alcohol Policy This document outlines the requirements for the responsible sale, supply and service of alcohol including an explanation of the "traffic light system" the venue uses to access intoxicated patrons. All staff must sign to say they have received the in-house Responsible Service of Alcohol (Traffic Light) training.
- ... Food and Beverage Induction and Training Manual Outlines the responsibility expected from employees as well as customer service levels expected. The document also outlines the areas of training staff are required to undertake which, are required to be ticked off and signed once completed. The food and beverage "tips" procedure is also shown in a flow chart within this document. Staff are required to sign all of these sections to confirm they have read and understood them.

The venue performs in person training with all of their staff to ensure they are all on the 'same page' and aware of legislative requirements and the venues requirements/expectations. The below training is provided:

#### ... Internal RSA Training:

- Intoxicated patrons
- Knowing your customer
- o Licence specifics including trading hours, restrictions etc.
- Traffic light system for intoxicated patrons
- Checking identification and process for this includes a slideshow presentation with photos of people and who to ask for ID.
- Fake ID's
- Expectations of staff
- Staff behaviour

Throughout the presentation for the above staff training, quizzes are handed out to ensure their staff are taking note and paying attention.

### ... Ad-hoc RSA

- Liquor Act
- House Policy and Regulations
- Intoxicated patrons
- Refusal of service duties
- 'Traffic light system'
- New restrictions for town camps and communities
- o Banned patrons from high-risk areas

From 2022, it has been a requirement of Licensing NT that all employees applying for a Casino Operatives licence in the gaming, security and surveillance categories must first obtain a Responsible Gaming and Responsible Service of Alcohol Certification. This increases the number of staff members with RSA training and awareness in the venue, over and above the Food and Beverage staff, by up to fifteen persons at peak times, assisting in early detection and engagement and thus working towards preventing matters becoming an issue of concern, or escalating.

As well as the above policies and induction processes, the venue also has extensive harm minimisation policies in place to assist them in further mitigating the potential for problem gambling and intoxicated patrons. These documents will be available upon request.

Policies and procedures assist venue's by establishing clear guidelines and requirements for responsible service of alcohol, helping to ensure compliance with Licensing requirements, enhance customer safety and wellbeing, and reduce the risk of incidents. By providing staff with structured protocols and training, these promote consistent and professional services and contribute to a safer, more enjoyable environment for all patrons, staff and the community.

# 8 CHILDCARE FACILITY

The childcare facility shown on the overall site plans is a separate stand-alone business operated independently to the hotel casino. The childcare facility provides a maximum 3 hour drop off service.

Lasseter's do not provide childcare services or facilities at their venue.

# 9 COMMUNITY CONSULTATION

#### 9.1 INTRODUCTION

The Licensee undertook their own initial community consultation process in April 2024. At this time, they made direct contact with specific organisations (e.g., Fire & Emergency, Police, and Council). They also undertook a letterbox drop of 1,000 flyers distributed in the Desert Springs area as well as providing an in-house option where patrons could obtain a physical copy of the flyer and provide their comments. They also published the information on their website which allowed members of the public to view plans and development information and provide feedback through the survey or provide an email response.

The above information and results of this initial consultation process are included in Appendix 2, in the document named "Appendix 2 – Licensee Submission".

In addition to the above initial community consultation, DNS SS has undertaken a further public and organisation consultation survey.

This section addresses the community opinions and their views on the application for an upgrade of facilities at Lasseters Hotel Casino. These consultations with the community and local organisations were undertaken in September and October 2024.

All research was conducted to obtain an indication of the attitude of the community towards the application. Respondents were informed of the application and the purpose of the consultation and requested to provide their responses.

### 9.2 ORGANISATION CONSULTATION OVERVIEW

Interviews were carried out via telephone and survey forms were emailed to participants for completion.

## 9.2.1 CONSULTATION QUESTIONAIRE

Alice Springs Casino Operation Pty Ltd, the licensee of Lasseters Hotel Casino, is applying for a Material Alteration for their existing venue located at 112 Barrett Drive, Desert Springs, 0870 NT. This process will include the expansion of the dining space in the existing restaurant, construction of a high-end rooftop bar and sports bar, and the establishment of a new entertainment area, as well as refurbishment and development of accommodation facilities, convention centre, and leisure and recreation areas (pools, health spa, and gym).

As part of this process, the licensee is seeking community comment, and we invite you to complete the following survey.

1. Please advise what organisation you are answering on behalf of, your name, and what your position is in said organisation.

- 2. Please confirm that you are authorised to answer this consultation on behalf of the aforementioned organisation.
- 3. Do you think the proposed Material Alteration at the Lasseters Hotel Casino will have a positive, negative or no impact on the community?
- 4. Please provide feedback as to why you think the proposed Material Alteration will have this impact.
- 5. Do you support the application for a Material Alteration at the Lasseters Hotel Casino?
- 6. Please provide feedback as to why you support/do not support the application.
- 7. Do you believe that the updated facilities will be beneficial for the community of Alice Springs?
- 8. Please provide feedback as to why you believe/do not believe it will be beneficial for the community.
- 9. Do you believe the proposed alterations will have any direct impact on the activities of your organisation or business, and if so, what do you believe they may be.
- 10. Do you believe the updated facilities will be beneficial in attracting domestic and international visitors to Alice Springs?
- 11. Do you have any specific/additional comments in relation to the application? If so, please advise.

# 9.2.2 RECORD OF CONSULTATION

The following is a record of organisations and community representatives contacted by DNS Specialist Services and asked to fill out a survey relating to the application.

Figure 9.1 – Community Consultation Overview					
Organisation	Outcome				
Ida Standley Preschool	Did not want to participate.				
Gap Community Child Care Centre	Email confirmed and sent – no response provided.				
Kingdom Hall of Jehovah's Witnesses	Did not want to participate.				
Finke River Mission of the Lutheran Church of Australia	Email confirmed and sent – no response provided.				
STAR Centre Alice Springs	Number disconnected – No response provided.				
Children's Ground, Central Australia	Email confirmed and sent – no response provided.				
Institute for Aboriginal Development (Aboriginal Corporation)	Did not want to participate.				
Central Austalia Mental Health Service (CAMHS)	Email confirmed and sent – when followed up they decided they weren't interested in responding.				
NPY Women's Council	No response received.				
Tangentyere Council	No response received.				
Central Australian Aboriginal Congress	Email confirmed and sent – no response provided.				
Alice Springs Police Station	Response received.				
Regional Anangu Services Aboriginal Corporation	Not interested in providing a response.				
Mai Wiru Regional Stores Council Aboriginal Corporation - Alice Springs Head Office	No response received.				
Alice Springs Hospital	No response received.				
Taxis	No response received.				
Source: DNSSS	'				

The above organisations were originally contacted on the 17<sup>th</sup> of September 2024. At this time four organisations advised they did not wish to participate, six of them did not answer and the remaining six confirmed their email addresses and advised that they would look at the survey and provide a response if they wished to do so. To date, one response has been received from the Alice Springs Police Station.

These organisations were followed up multiple times during the month of September and October 2024. The organisations that did not answer the first time, were phoned again later in the day with the organisations that confirmed their email addresses being followed up on the 30<sup>th</sup> of September 2024 and the 4<sup>th</sup> of October 2024. No further responses have been provided.

The NPY Women's Council, Tangentyere Council, and Mai Wiru Regional Stores Council Aboriginal Council – Alice Springs Head Office were all contacted, as a follow up, on the 7<sup>th</sup> of November 2024. A phone message was left for NPY Women's Council and Tangentyere Council were emailed and both were asked to complete the survey. The remaining organisation did not answer the phone or provide the option for a voicemail. As at date of lodgement, none of these organisations have responded.

#### 9.2.3 CONSULTATION RESPONSES

## 9.2.3.1 Northern Territory Police

- 1. Northern Territory Police
- 2. Yes
- 3. Positive
- 4. Potentially increased tourism, better facilities for local residents.
- 5 Yes
- 6. As per previous information provided to Lasseters.
- 7 Yes
- 8. Potentially increased tourism, better facilities for local residents.
- 9. None expected
- 10. Yes
- 11. This is in addition to the previous information provided directly to the Casino during the early stages of the application on behalf of Police.

Please see the attached document (provided separately and named "All Organisational responses-08102024") which incorporates all 'raw' responses from the community.

# 9.3 COMMUNITY CONSULTATION OVERVIEW

DNS Specialist Services developed an on-line survey questionnaire that was used to seek community comment and feedback about the proposed developments. Respondents were able to access the survey questions by using the QR code on a flyer that was letter box dropped to their homes and businesses.

All residences and businesses within 10km of the venue were letterbox dropped a 'flyer'.

In total, there were 8,000 flyers letterboxed dropped to the areas shown in the below mapping (figure 8.2). The flyers were hand delivered, beginning mid-September and were all delivered by the 30<sup>th</sup> of September. They had a closing date of the 6<sup>th</sup> of October thus providing the respondents with up to two+ weeks and no less than six (6) days to complete the survey.

Figure 9.2 - Community Consultation Area Source: Nearmap & DNSSS

# 9.3.1 CONSULTATION QUESTIONAIRE

Alice Springs Casino Operation Pty Ltd, the licensee of Lasseters Hotel Casino, is applying for a Material Alteration for their existing venue located at 112 Barrett Drive, Desert Springs, 0870 NT. This process will include the expansion of the dining space in the existing restaurant, construction of a high-end rooftop bar and sports bar, and the establishment of a new entertainment area, as well as refurbishment and development of accommodation facilities, convention centre, and leisure and recreation areas (pools, health spa, and gym).

As part of this process, the licensee is seeking community comment, and we invite you to complete the following survey.

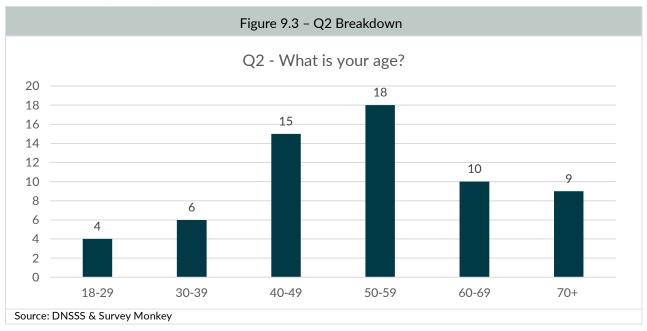
- 1. What is your first name? (surname optional)
- 2. What is your age?
  - a. 18-29
  - b. 30-39
  - c. 40-49
  - d. 50-59
  - e. 60-69
  - f. 70+
- 3. Please indicate which group best represents your circumstances.
  - a. Permanent resident in Alice Springs
  - b. Temporary resident and worker in Alice Springs (e.g., FIFO)
  - c. Domestic Visitor
  - d. International Visitor
- 4. How frequently do you visit the Lasseters Hotel Casino?
  - a. Daily
  - b. Weekly
  - c. Monthly
  - d. Rarely
  - e. Never
- 5. When you visit the casino, what facilities do you utilise? (Select as many options as apply).
  - a. Restaurant
  - b. Bar
  - c. Accommodation
  - d. Gaming
  - e. Gym
  - f. Convention
  - g. Other (please specify)

- 6. Do you think the proposed Material Alteration at the Lasseters Hotel Casino will have a positive, negative, or no impact on the community?
  - a. Positive
  - b. No Impact
  - c. Negative
- 7. Why do you think the proposed Material Alteration will have this impact?
- 8. Do you support the application for a Material Alteration at the Lasseters Hotel Casino?
  - a. Yes
  - b. No
- 9. Why do you support/not support the application?
- 10. How likely is it that you would use the proposed new/upgraded facilities at the Casino?
  - a. Highly Likely
  - b. Likely
  - c. Unlikely
  - d. Highly Unlikely
- 11. Do you believe that the updated facilities will be beneficial for the community of Alice Springs?
  - a. Yes
  - b. No
- 12. If you answered yes to question 10, what do you believe the benefits will be?
- 13. Do you believe that the updated facilities will be beneficial in attracting domestic and international visitors to Alice Springs?
  - a. Yes
  - b. No
- 14. Please provide any additional comments you would like to add in relation to the proposed Material Alteration?

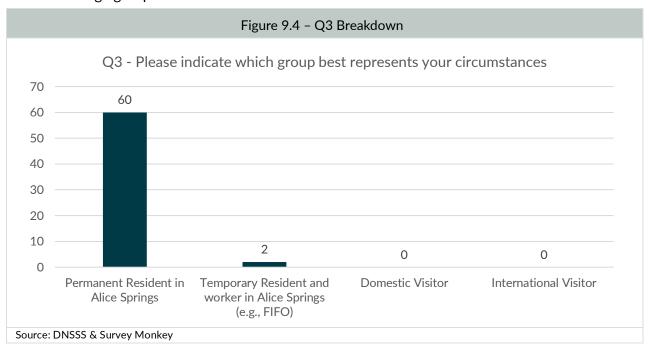
# 9.3.2 CONSULTATION BREAKDOWN

Out of the 8,000 flyers that were delivered to residents and businesses in the area, a total of 62 surveys were completed which is a return of 0.8% (<1%).

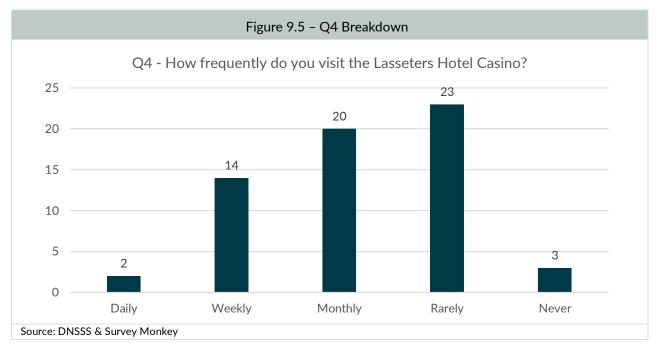
The following shows a breakdown and overview of the responses provided by the residents in relation to the specific questions asked in the community survey.



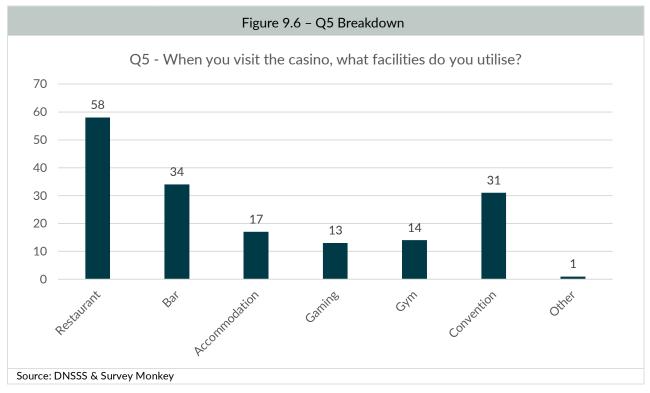
... There was a variety of responses from all age groups with majority (29% and 24%) being the 40-59 age groups.



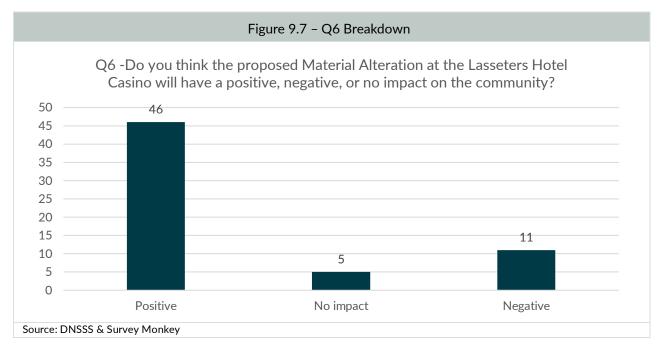
... The majority of the respondents (97%) were permanent residents in Alice Springs with 3% being temporary residents (FIFO workers etc.).



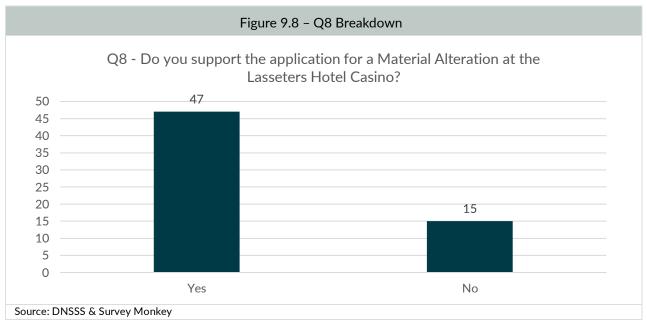
... 5% of the respondents never visit the venue with the remaining 95% visiting the venue whether it is frequent or rarely.



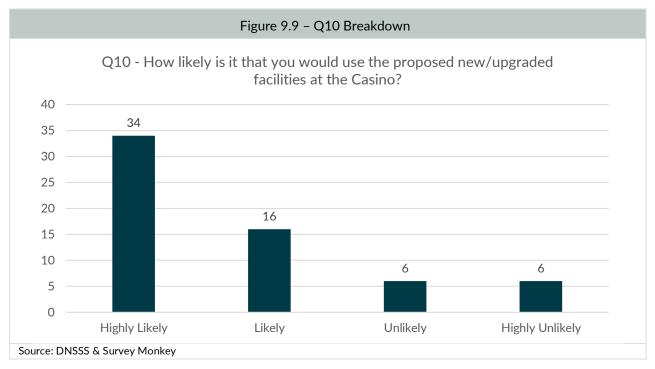
- ... The restaurant, bar and convention centre are the most frequented facilities in the casino with all of these areas being included in the alterations and refurbishments taking place.
- ... Respondents were able to select multiple responses in this question and therefore the total does not equal the 62 responses.
- ... In terms of percentage, the restaurant 35%, bar 20%, accommodation 10%, gaming 8%, Gym 8%, convention 18%, and other 1%.



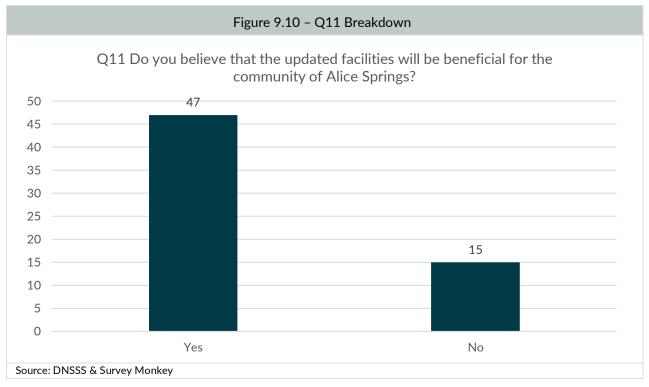
... The majority of respondents believe the application will have a positive impact on the community (74%), 8% believe it will have no impact and the remaining 18% believe it will have a negative impact.



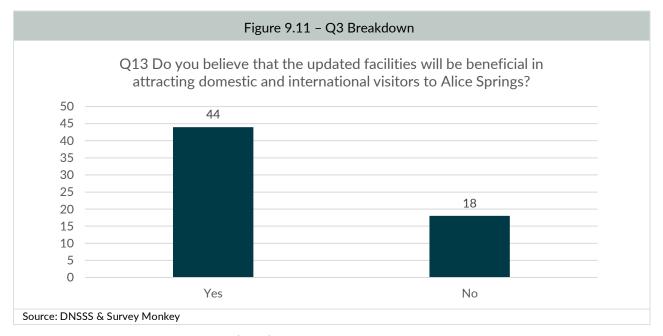
... Out of the 67 responses, 47 support the application (76%) and the remaining 15 respondents do not support the application (24%).



... The majority of respondents voted that it is likely or highly likely that they would use the new/upgraded facilities (81%) with the remaining 10% voting it is unlikely or highly unlikely.



... The majority of respondents (76%) believe the updated facilities will be beneficial for the community of Alice Springs with the remaining 24% believing it will not be beneficial.



... The majority of respondents (71%) believe the updated facilities will be beneficial in attracting domestic and international visitors to Alice Springs with the remaining 29% believing it will not be beneficial to this.

In summary, out of the 62 responses received from the community, the majority of respondents believe the application will be positive for the community and beneficial to tourism and the community with the majority supporting the application.

Below is a summary of the positive and negative commentary contained in the 62 responses received. Please note, all responses including comments about gaming have been removed as the application is not in relation to gaming.

#### **Positive**

- ... Nightclub is a great idea and will give younger ages somewhere to go to
- ... Update the casino as it is looking old and could do with an update
- ... Providing alternative entertainment options for local members.
- ... Alternative safe location for the younger generation to enjoy nightlife. And a family friendly space for locals to enjoy
- ... Somewhere safe, clean and entertaining to relax and unwind. And need some new developments in Alice.
- ... A community gathering space great for mental health to chill out in a nice new space
- ... 'Juicy Rump' needs something done to it, needs uplift, and improved atmosphere
- ... It MAY bring a positive vibe to the town and attract more tourists and visitors.
- ... It's been a long while now since there has been any upgrades and I think it would be nice to have some new spaces added
- ... I think it's important to have safe options for people to go and have a good time out and I definitely think that this will provide that
- ... Assisting in providing better facilities, an international facility is required

- ... Increase the liveability of the town
- ... As a substantial investment to the town with some innovative proposals I think it would be a positive benefit to offering further quality entertainment services to residents. The town and surrounding area I believe still has the potential for significant growth in tourism. With the right government policy and support, this investment would attract and a city/international resort accommodation to Alice Springs. The town needs this type of development to unlock its economic potential. The town's economy in particular the tourism and hospitality sectors need the investment that this proposal brings. Economic development that creates localised employment and career opportunities. New and enhanced entertainment opportunities. The roof top bar is well overdue and surprisingly hasn't been done to affect already. Offering international service in the regional market. The towns economy needs it.
- ... We need more nice places for residents of Alice to enjoy, it sounds like it will stimulate the economy in the process (construction etc), and it's important to make sure we have a viable tourist industry by maintaining and improving facilities. It also may create more jobs, I hope. Better facilities for tourists and locals as far as accommodation, gym/leisure spaces, restaurants etc
- ... Investing in modernizing, increasing the size and providing more entertainment options will encourage more of the good people in Alice Springs to utilize the venue. I support the investment and upgrade as I will be using the facility. It will also benefit the good people of Alice Springs and provide a safe entertainment venue to enjoy. Benefits include employment, multiple entertainment areas to enjoy, safe environment to be in, good for the economy.
- ... Help bring more tourism to the area and employment to many people
- ... More facilities, better eating facilities upgraded accommodation. Further attractions in Alice Springs hopefully encourages an increase in tourist's visitation
- ... it will be good for our community. Hopefully bring the community together
- ... Makes it more appealing
- ... Being in my mid 20's I think it would be amazing to have more space for the locals here as it gives us a safe place to come park the car and have a nice night with our friends. Would love a rooftop bar with really good vibes, a bigger pool section with a bigger lap pool section, more sun beds to accommodate for both the hotel guests and the gym.
- ... On the surface it will bring jobs and better view of Alice to externals
- ... Attracting interstate visitors for conventions
- ... A safe place to go out at night rather than the main CBD
- ... Any improvements will benefit the community
- ... Better facilities to enjoy in a safe environment. Alice Springs needs a positive injection more jobs, more dining options without going into town
- ... Contribute to residents and visitors experience of Alice Springs

In summary, the respondents support the application and believe it will have a positive impact on the community because it will provide additional facilities and attract visitors with the majority commenting that it needs an "uplift".

## **Negative**

- ... More access to alcohol The increase of access to alcohol and gambling is negatively impacting crime and anti-social behaviour in our town.
- ... Proposal is way more than needed for the town. The idea of a childcare centre at a casino is obscene. Five storeys high along Stephen's Road frontage does not fit at all with town architecture.
- ... Main problem with drinking stems from there and there is never enough security stabbings deaths in the premises
- ... Takes away parking & lawns where community events are held

There were a number of negative comments relating to gaming in the survey, however these comments have not been included in this section of the report as the application does not involve gaming (These comments have been maintained and are recorded in the 'raw' data document that has been provided separately) The remaining negative comments are outlined above, and in summary the respondents believe it will result in more access to alcohol and that the town does not need the upgrades.

## **Specific Concerns**

- ... My concerns are that the noise level may increase which may cause a nuisance to residents in nearby streets. Also, Alice Springs already has an alcohol problem and by expanding I am thinking that a variation to the liquor licence will be applied for. Also, it is hard enough already to get staff to Alice Springs and expanding will only make this harder.
- ... In response to the upgrade there should also be an upgrade to the standard of dress for entry. Currently the venue allows people in that have an extremely low standard of dress and poor hygiene. This distracts from the enjoyment of the venue and also dissuades good people from attending.
- ... Again, a dress code is almost a certain need. You cannot attract business when the people in there are dressed like they are and the overall hygiene is offensive. The patrons deserve a safe and comfortable place to unwind.
- The casino isn't safe for the local population or visitors. The aboriginal crowd comes in under dressed, in need of hygiene and a constant menace to everyone else. The security team could also do a lot more to secure the area. Just this past week my window was busted out in the car park and a woman was hit in the head with a bottle. What would it hurt to have security patrol the car park area? I won't be back until security improves and the rift raft are run off the premises

The majority of specific concerns was in relation to the dress code and security of the venue with a specific concern relating to the "aboriginal crowd".

## 9.3.3 CONSULTATION RESPONSES

Please see the attached document (provided separately and named "All public responses-08102024") which incorporates all 'raw' responses from the community.

# 10 DISCLAIMER AND STATEMENT OF INDEPENDENCE

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# 11 APPENDIX 1 - DEMOGRAPHIC, SEIFA, AND CRIME DATA

# 11.1 POPULATION OVERVIEW

The data displayed in the following table distinguishes the total population, adult population, and population density of the subject SA2, four comparison SA2's and the LCA, LGA, and NT.

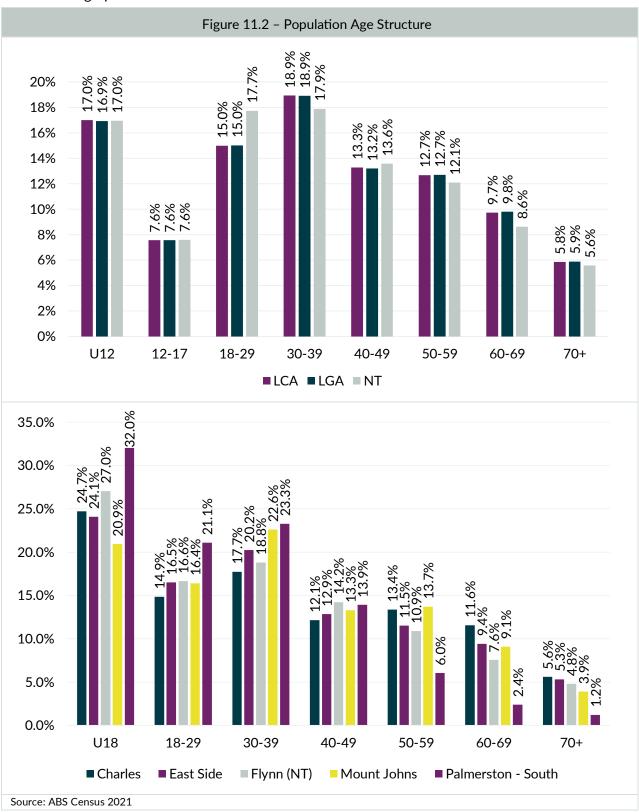
' ' /		<u> </u>						
Figure 11.1 – Population Overview								
Area	Total Population	Adult Population	Adult Pop. Density per km²	Area (km²)				
Charles SA2	4,215	3,173	252.50	16.693				
East Side SA2	5,418	4,105	210.27	25.7669				
Flynn (NT) SA2	4,585	3,342	268.72	17.0626				
Larapinta SA2	4,964	3,564	84.77	58.5557				
Mount Johns SA2	4,025	3,183	212.37	18.9529				
Ross SA2	2,706	2,137	14.19	190.6821				
Palmerston – South**	6,451	4,367	258.20	24.9843				
LCA	25,954	19,696	79.2	327.7				
LGA	25,928	19,690	79.1	327.7				
NT	232,601	176,485	0.2	1,348,134.5				
Source: ABS Census 2021								

<sup>...</sup> Please note, the "\*\*" symbol indicates that the SA2 is not part of the LCA.

<sup>...</sup> Please note, the Larapinta SA2 and Ross SA2 are not included in the SA2 comparison.

# 11.2 POPULATION AGE STRUCTURE

To identify the demographic structure of the LCA, we have analysed the population by age brackets compared to the Alice Springs LGA and NT. The "SA2 comparison" regions have also been included in the below graph.



#### 11.3 POPULATION PROJECTIONS

Population projections have been taken from the most recent Department of Treasury and Finance figures 2024 release, Territory figures are projected to 2051 and regional populations to 2041. Regions correspond to the Statistical Area 3 (SA3) geographical classification of the Australian Bureau of Statistics.

The table below shows population projections for the Alice Springs SA3 and Territory benchmark at 5-year intervals and the Palmerston SA3 and Katherine SA3 for comparison. The below data is not available for SA2 regions, the SA3 regions are the smallest areas available for analyses at this time.

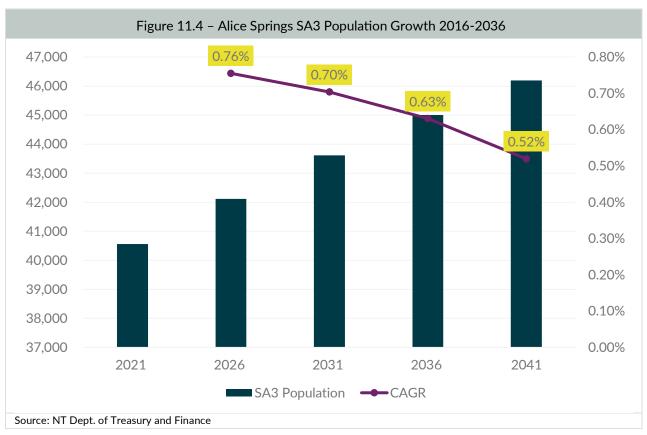
The Palmerston SA3 has been used for comparison as it is similar to the Alice Springs SA3 in terms of the size of the population and the 'city like' style. Although the AAG% for Palmerston is higher, Alice Springs has a higher rate of frequent tourism to the area, which ultimately makes the two areas population numbers similar.

It is important to note that while the LCA only makes up 0.06% of the Alice Springs SA3 land mass, 24% of the total population in the Alice Springs SA3 is actually located within the LCA. As advised above, due to the similar 'city like' styles of the areas and the similar population numbers, it was deemed appropriate to use the Palmerston Region as another area of comparison.

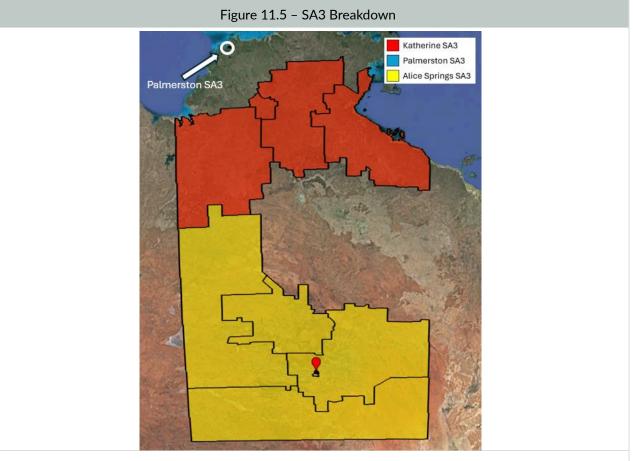
As part of the SA3 comparison, the Katherine SA3 has been used due to it having the same population density, 0.06%, as the Alice Springs SA3.

Figure 11.3 – Projected Population at 5 Yearly Intervals								
Area	2021	2026 (P)	2031 (P)	2036 (P)	2041 (P)	AAG%		
Alice Springs SA3	40,558	42,113	43,617	45,010	46,192	0.65%		
Palmerston SA3	39,405	43,552	49,109	54,427	59,757	2.10%		
Katherine SA3	21,109	21,856	22,555	23,174	23,800	0.60%		
NT	248,151	261,311	278,190	294,270	310,256	1.12%		
Source: NT Dept. of Treasury and Finance								

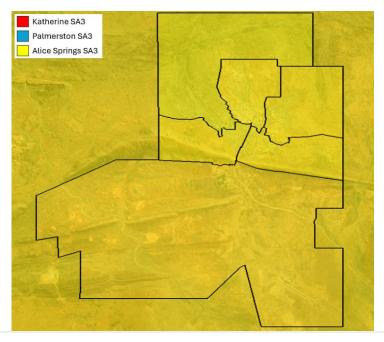
The graph below indicates the projected population growth within the Alice Springs SA3 from 2021 to 2041.

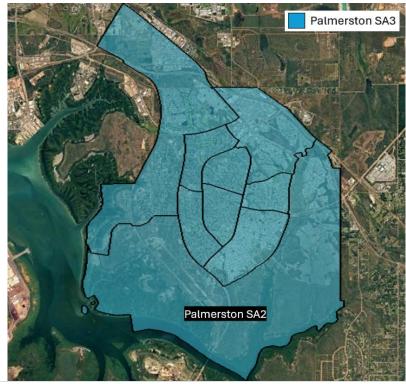


For reference, the below maps break down the SA3 regions and clearly shows the boundaries of the various SA2s located within each area.



... In the first image in figure 9.5, the red dot indicates the LCA in which the 6 other SA2's of the Alice Springs SA3 are located. Please refer to the second mapping image below which shows these 6 areas in more detail.





Source: Google Earth & ABS 2021

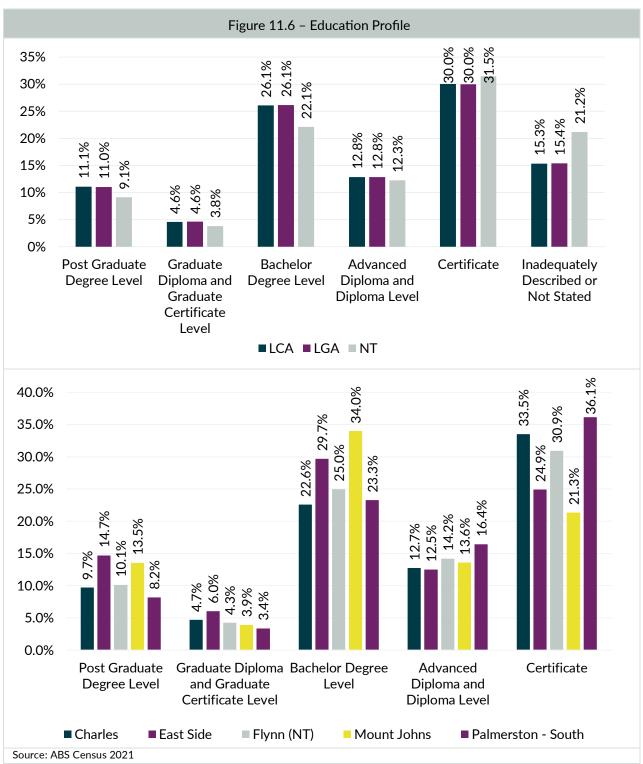
As shown in the images above, the Alice Springs SA3 is shaded in yellow, the Katherine SA3 is shaded in red, and the Palmerston SA3 is shaded in blue.

Please note, in the top image the Palmerston area was too small in comparison to the other SA3's and therefore a second image has been provided which clearly shows the SA2's within this SA3.

- ... There are nine SA2's within the Palmerston SA3 which include Moulden, Woodroffe, Gray, Bakewell, Driver, Palmerston North, Palmerston South, Rosebery Bellamack, and Durack Marlow Lagoon.
- ... There are ten SA2's within the Alice Springs SA3 which include Ross, Mount Johns, Flynn (NT), East Side, Charles, Larapinta, Petermann Simpson, Sandover Plenty, Yuendumu Anmatjere, and Tanami.
- ... There are four SA2's within the Katherine SA3 which include Gulf, Elsey, Katherine, and Victoria River.

# 11.4 EDUCATION PROFILE

The following chart compares the highest level of education attained in the LCA using 2021 Census data.



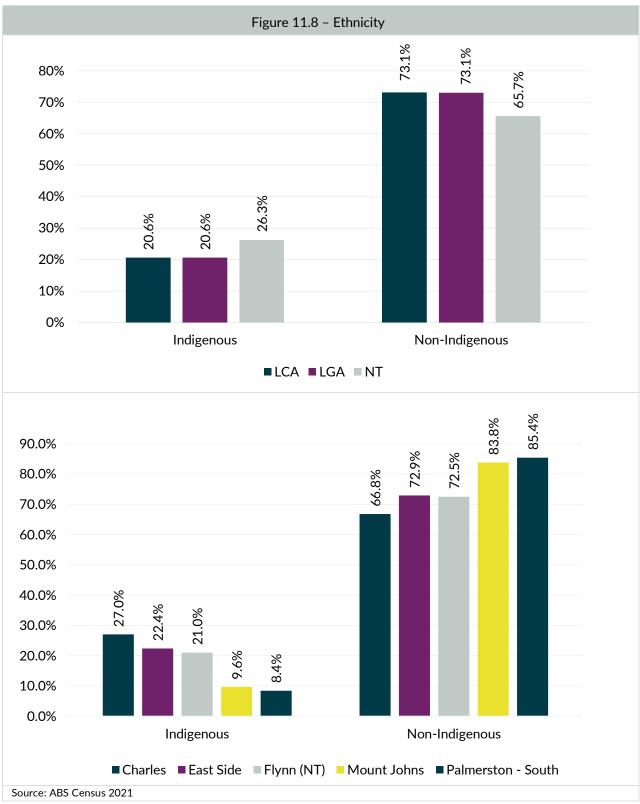
# 11.5 OCCUPATION PROFILE

The graph below indicates the type of employment among residents of the LCA, LGA and NT.



# 11.6 INDIGENOUS PROFILE

The below graph identifies the percentage of indigenous population within the LCA, LGA and NT



## 11.6.1.1 Town Camps

The below information has been sourced from the Australian Government, specifically the Office of Township Leasing. The first image is taken directly from the website with the second image exported to google earth in order to use range rings and to show the town camps in proximity to the Casino.



## 11.7 FAMILY COMPOSITION

The following chart compares the family composition of the resident population of the LCA with the LGA and NT to establish the type of family units, which are prevalent in the area.



## 11.8 EMPLOYMENT PROFILE

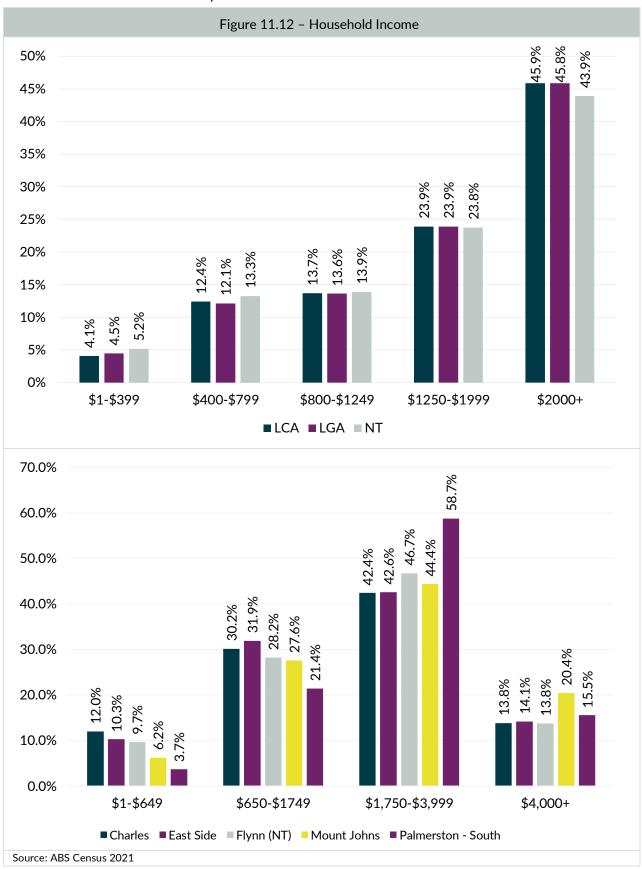
The following information has been obtained from the Department of Employment Small Area Labour Markets Australia (SALM) report March Quarter 2024 and ABS labour force statistics. The table highlights unemployment rates for the SA2s used in the comparison alongside the Palmerston, Katherine and Alice Springs LGAs.

Figure 11.11 - Unemployment Rate %									
Catchment	Mar- 22	Jun- 22	Sep- 22	Dec- 22	Mar- 23	Jun- 23	Sep- 23	Dec- 23	Mar- 24
Larapinta SA2	2.0	1.7	1.5	1.4	1.4	1.4	1.5	1.6	1.7
Charles SA2	11.5	9.9	8.6	7.5	6.6	5.6	4.7	4.4	3.9
Flynn (NT) SA2	2.1	1.8	1.6	1.6	1.6	1.5	1.5	1.5	1.6
East Side SA2	2.2	1.8	1.6	1.6	1.7	1.7	1.8	1.8	1.7
Mount Johns SA2	1.1	0.9	0.9	0.9	0.9	0.8	0.7	0.8	0.7
Ross SA2	1.9	1.5	1.3	1.4	1.4	1.3	1.5	1.8	2.0
Palmerston - South SA2**	1.3	1.4	1.3	1.2	1.2	1.1	1.1	1.0	0.9
LCA Average	3.5	2.9	2.6	2.4	2.3	2.1	2.0	2.0	1.9
Alice Springs LGA	3.3	2.8	2.5	2.3	2.2	2.0	1.9	1.9	1.9
Palmerston LGA	4.3	4.4	4.0	3.7	3.7	3.5	3.6	3.7	3.6
Katherine LGA	4.2	3.6	3.4	3.3	3.3	3.1	3.1	3.0	2.8
NT	4.9	4.6	4.0	4.8	4.5	4.1	4.5	4.5	3.8

<sup>...</sup> Please note, the Palmerston – South SA2 is not included in the LCA, it has been used as part of the specific SA2 comparison refer section 3.1.2.

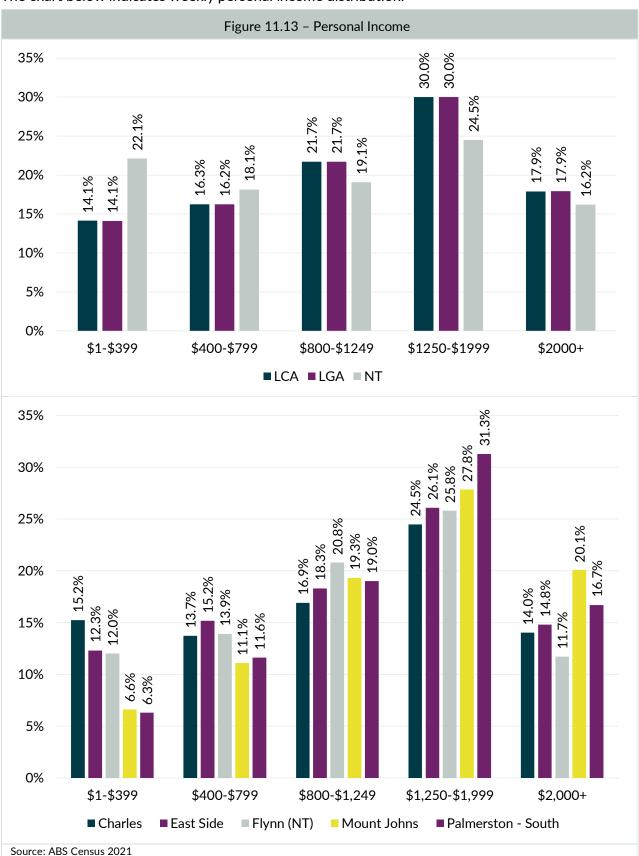
## 11.9 HOUSEHOLD INCOME

The chart below indicates weekly household income distribution.



## 11.10 PERSONAL INCOME

The chart below indicates weekly personal income distribution.

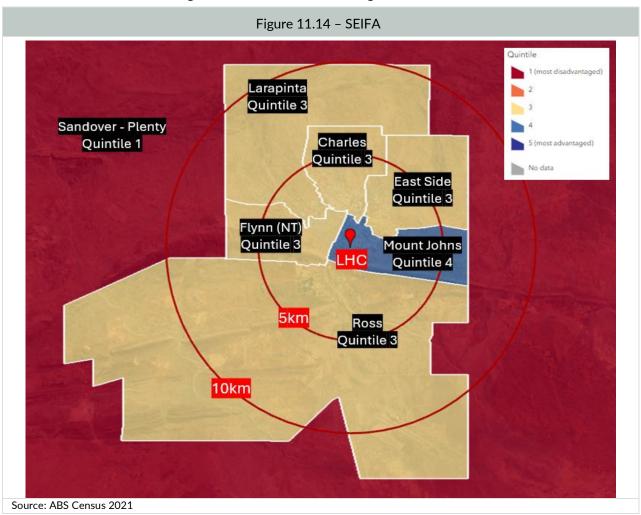


#### 11.11 SEIFA

Socio-Economic Indexes for Areas (SEIFA) is a product developed by the ABS that uses five yearly Census data to rank areas within Australia according to relative socio-economic advantage and disadvantage.

As measures of socio-economic conditions, the indexes are ordinal measures that rank areas. The index scores are based on an arbitrary numerical scale and do not represent a quantity, the ABS advise that scores should only be used in distributive analysis.

The map below shows the SEIFA IRSAD map overlay for the local area with a represented colour code of red (most disadvantaged) and blue (most advantaged).



... The Palmerston – South SA2 is located a large distance away from the LCA and remaining SA2 comparison areas and is not included in the image above however the area holds a quintile rating of 4.

The table below overviews the SEIFA decile scores for Mount Johns SA2 and the comparison SA2s, across all four of the SEIFA Indexes. The Palmerston LGA, Katherine LGA and Alice Springs LGA figures are also included below.

Figure 11.15 – SEIFA Scores – SA2 and LGA						
Area	IRSD	IRSAD	IER	IEO		
Larapinta SA2	5	6	4	7		
Charles SA2	3	5	2	6		
East Side SA2	4	6	2	7		
Flynn (NT) SA2	4	5	3	6		
Mount Johns SA2	8	8	4	8		
Ross SA2	4	5	4	5		
Palmerston – South SA2	8	8	8	7		
Palmerston LGA	8	8	6	7		
Katherine LGA	4	7	2	8		
Alice Springs LGA	7	8	3	9		
Source: DNSSS						

SEIFA combines Census data such as income, education, employment, occupation, housing, and family structure to summarise the socio-economic characteristics of an area.

Scores for larger geographic areas, such as Statistical Area Level 2 (SA2) and Local Government Area (LGA), are calculated using population-weighted averages of the SA1 scores. Lower scores indicate areas of relative disadvantage compared to areas with higher scores.

Quintiles divide a distribution into five equal groups. The lowest scoring 20 per cent of areas are given a quintile number of one, the second-lowest 20 per cent are given a quintile number of two and so on, up to the highest 20 per cent of areas which are given a quintile number of 5. A lower score indicates that an area is relatively disadvantaged compared to an area with a higher score.

The Index of Relative Socio-economic Advantage and Disadvantage (IRSAD) summarises information about the economic and social conditions of people and households within an area. This index includes both relative advantage and disadvantage measures. A low score indicates relatively greater disadvantage and a lack of advantage in general and a high score indicates a relative lack of disadvantage and greater advantage in general.

The Index of Relative Socio-economic Disadvantage (IRSD) is a general socio-economic index that summarises a range of information about the economic and social conditions of people and households within an area. IRSD only includes measures of relative disadvantage. A low score indicates relatively greater disadvantage, and a high score indicates a relative lack of disadvantage.

The Index of Education and Occupation (IEO) reflects the educational and occupational level of communities. The education variables reflect educational attainment or if further education is being undertaken. The occupation variables are based on the Australian and New Zealand Standard Classification of Occupations (ANZSCO). It classifies the workforce into groups of occupations, skill levels and employment status. Unlike the other indexes IEO does not include any income variables. A low IEO score indicates relatively lower education and occupation levels of people in the area and a high score indicates relatively higher education and occupation status of people in the area in general.

The Index of Economic Resources (IER) focuses on the financial aspects of relative socio-economic advantage and disadvantage, by summarising variables related to income and housing. IER excludes education and occupation variables as they are not direct measures of economic resources. It also excludes assets such as savings or equities which, although relevant, cannot be included as they are not collected in the Census. A low score indicates a relative lack of access to economic resources and a high score indicates relatively greater access to economic resources.

#### 11.12 CRIME

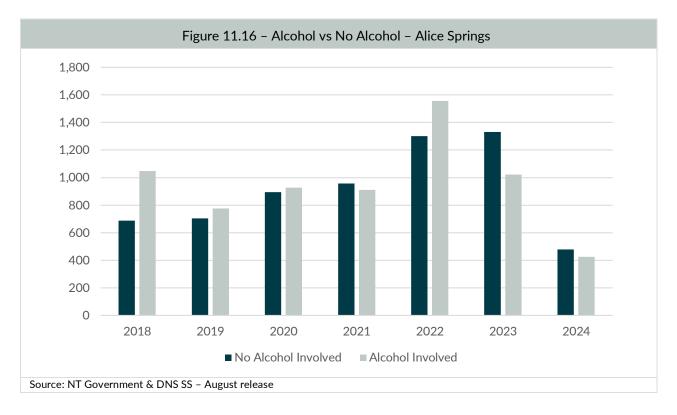
#### 11.12.1 ALCOHOL VS NO ALCOHOL COMPARISON

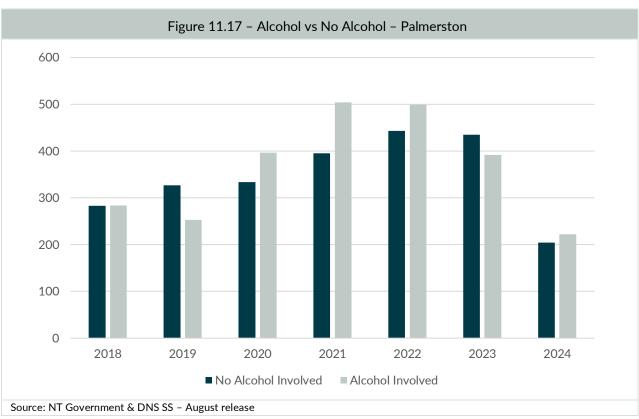
The below graphs break down crime statistics in specific Statistical Area 2's (SA2) and compares 'no alcohol involvement' and 'alcohol involvement' for each area.

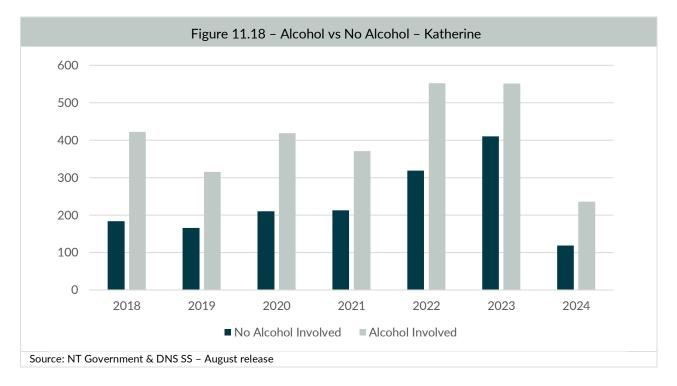
In this instance, we have used LGA comparisons. This is due to the fact that crime data is not available for all of the relevant SA2's.

In the below comparisons, we have used the Palmerston, Alice Springs and Katherine LGA's, as these are the only three LGA's that are similar in terms of population density and area.

The crime figures below include the offence category of acts intended to cause injury and the offence types include assault. Figures include from 2018 to 2024, however please note 2024 only includes January to May results.





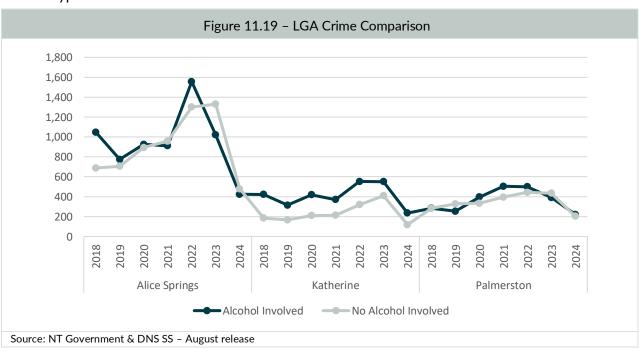


### 11.12.2 LOCAL GOVERNMENT AREA COMPARISON

The below graph provides a comparison of crime statistics between three LGAs, from 2018 to 2024 (2024 includes data Jan. to May only). This comparison also includes no alcohol involvement and alcohol involvement for each area.

In the below comparison, we have used Alice Springs, Palmerston, and Katherine as mentioned above. The SA2 comparison is not available due to data for the specific SA2s not being released.

The crime figures below include the offence category of acts intended to cause injury and the offence types include assault.

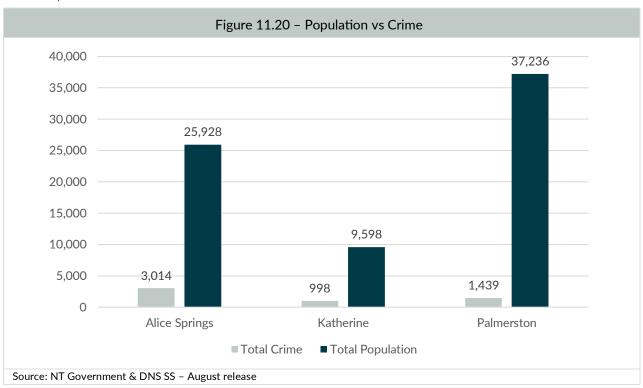


#### 11.12.3 PERCENTAGE OF CRIME VS POPULATION

The below graph provides an insight into the total crime in the LGA against the population of the LGA. This data is for the 2024 period, which only includes data up until the end of May.

In the below comparison, we have again used the LGAs of Alice Springs, Palmerston, and Katherine. Please note, the SA2's has not been used for comparison as no data is released for the specific areas used.

Please note, the data in this section includes all figures including no alcohol involved, alcohol involved, and alcohol unknown.



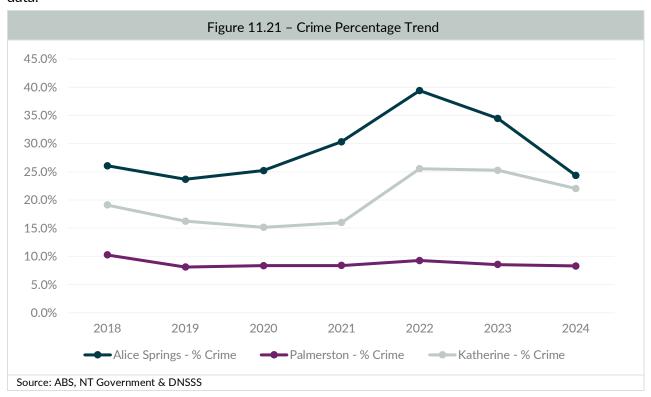
#### 11.12.4 CRIME TREND

The below graph provides an insight into the trend of crime rates against the population of each LGA. This data includes the 2024 period however it is important to note that the 2024 population is estimated considering CAGR for the last six years (1.6% for Alice Springs, 1.4% for Palmerston and 0.3% for Katherine).

The total population from 2018 to 2023 has been taken from the ABS website using the regional population figures. The total crime rates of each LGA is divided by the population to calculate the percentage of crime against the population. This data has been displayed below which shows a clear trend in crime for each LGA.

It is important to note that 2024 figures have been calculated by averaging the growth rate from 2018 to 2023 and multiplying that CAGR by the latest population (2023). The 2024 crime rate has also been calculated in a similar way.

Please note, the figures have been taken from the ABS site as the data released for projections in Northern Territory is for SA3 areas only and therefore was not comparable to the remaining crime data.



## 11.13 ALICE SPRINGS SPECIFIC CRIME DATA

The following data has been compiled from the NT Police publications and assesses the crime rates in the Alice Springs Region. It has been used as another comparison due to the above crime statistics not being available for the individual SA2 regions.

## 11.13.1 OFFENCES AGAINST THE PERSON

Offences against the person include all physical offences such as assault, sexual offences, armed robbery, homicide, and murder.

The following chart outlines the offences against the person for the last 3.5 years within the Alice Springs region. It is important to note that the 2024 period includes data up to May and not a full year's analysis.

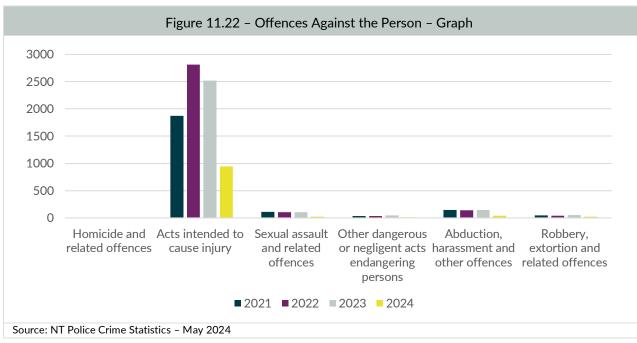


Figure 11.23 – Offences Against the Person – Table					
Incident	2021	2022	2023	2024	
Homicide and related offences	3	1	4	3	
Acts intended to cause injury	1,871	2,813	2,520	947	
Sexual assault and related offences	108	107	106	23	
Other dangerous or negligent acts endangering persons	35	33	45	12	
Abduction, harassment and other offences	147	140	146	42	
Robbery, extortion and related offences	47	42	53	25	
Total offences against the person  Source: NT Police Crime Statistics - May 2024	2,211	3,136	2,874	1,052	

## 11.13.2 OFFENCES AGAINST PROPERTY

Offences against property cover a broad range of offences and sub-categories of offences. It includes incidences of unlawful entry which incorporates household dwellings and commercial properties, as well as theft, broken down in motor vehicle and non-motor vehicle as well as property damage.

The following chart outlines the offences against property for the last 3.5 years within the Alice Springs region. It is important to note that the 2024 period includes data up to May and not a full year's analysis.

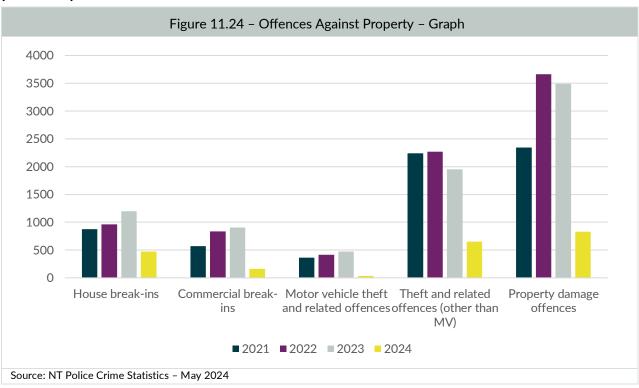


Figure 11.25 - Offences Against Property - Table					
Incident	2021	2022	2023	2024	
House break-ins	877	961	1,198	473	
Commercial break-ins	568	837	905	159	
Motor vehicle theft and related offences	363	418	470	33	
Theft and related offences (other than MV)	2,242	2,271	1,953	653	
Property damage offences	2,345	3,663	3,489	832	
Total property offences	6,395	8,150	8,015	2,150	
Source: NT Police Crime Statistics - May 2024					

## 11.13.3 ASSAULTS BREAKDOWN

The following graph breaks down the number of assaults committed per 100,000 persons for the last 3.5 years and examines the proportion of assaults related to domestic violence and alcohol within the Alice Springs region. It is important to note that the 2024 period includes data up to May and not a full year's analysis.

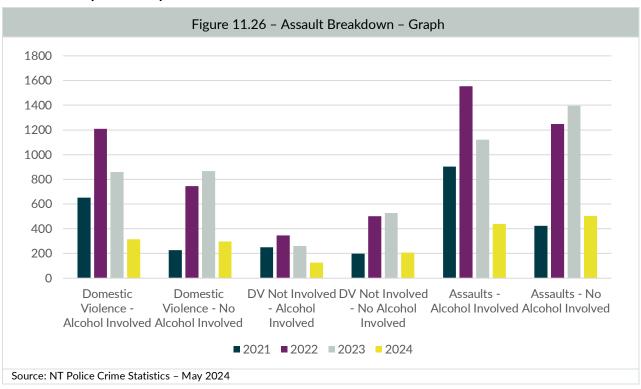


Figure 11.27 – Assault Breakdown – Table					
Incident	2021	2022	2023	2024	
Domestic Violence - Alcohol Involved	653	1,210	860	315	
Domestic Violence - No Alcohol Involved	226	746	867	298	
DV Not Involved - Alcohol Involved	250	345	262	125	
DV Not Involved - No Alcohol Involved	198	502	528	207	
Assaults - Alcohol Involved	903	1,555	1,122	440	
Assaults - No Alcohol Involved	424	1,248	1,395	505	
Total Assaults	2,654	5,606	5,034	1,890	
Source: NT Police Crime Statistics - May 2024					

## 12 APPENDIX 2 - LICENSEE SUBMISSION TO NT LICENSING

See attached separate document named "Appendix 2 - Licensee submission".

## 13 APPENDIX 3 - RSA DOCUMENTATION (VARIOUS - A TO G)

See attached separate documents that are named from Appendix 3a to Appendix 3g.

# 14 APPENDIX 4 - COMMUNITY CONTRIBUTIONS

Please see attached document named "Appendix 4 - Community Contributions".

